

### Press Release

# Pitney Bowes Announces Third Quarter 2016 Financial Results

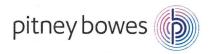
STAMFORD, CT, November 1, 2016...Pitney Bowes Inc. (NYSE: PBI), a global technology company that provides products and solutions that power commerce, today reported financial results for the third quarter 2016.

#### **Quarterly Financial Results:**

- Revenue of \$839 million, a decline of 4 percent; a decline of 2 percent when adjusted for the impact of currency and market exits.
- GAAP EPS of \$0.35; Adjusted EPS of \$0.44.
- GAAP cash from operations of \$137 million; free cash flow of \$119 million.
- Issued \$600 million of 5 year notes and is redeeming the Pitney Bowes International Holdings, Inc. preferred stock of \$300 million.
- The Company expects to be at the low-end of its annual guidance range for revenue and adjusted earnings per share.

"We continued to make progress against our strategic initiatives to transform Pitney Bowes," said Marc B. Lautenbach, President and Chief Executive Officer. "Our new enterprise business platform, which was deployed in the second quarter, continues to provide operational benefits, while our new products and solutions introduced in the second and third quarter tied to the Pitney Bowes Commerce Cloud are resonating well with our clients and gaining traction.

"In the third quarter, our Global Ecommerce business turned in another strong performance and our Production Mail business delivered a solid equipment sales performance," Lautenbach continued. "While we continue to make progress in building out our partner channel in our Software Solutions business by adding new Regional System Integrators and Location Intelligence partners in the third quarter, license revenue fell short of our expectations. In our Small and Medium Business, equipment sales rebounded after the deployment of our enterprise business platform, but there were some lingering effects



that impacted our stream revenues. That said, we are confident that the actions we have put in place in the third quarter will begin to yield better results in the fourth quarter and throughout 2017."

#### Third Quarter 2016 Results

Revenue totaled \$839 million for the quarter, which was a decline of 4 percent versus prior year. Revenue declined 3 percent versus the prior year when adjusted for the impact of currency and declined 2 percent when adjusted for both the impact of currency and previously exited direct operations (market exits) in Mexico, South Africa and five markets in Asia.

Digital Commerce Solutions revenue declined 1 percent on a reported basis and grew 2 percent on a constant currency basis. Double-digit revenue growth in ecommerce marketplace and retail was offset by a decline in Software Solutions and office shipping revenues.

Enterprise Business Solutions revenue grew 1 percent. Revenue grew 2 percent compared to the prior year when adjusted for the impacts of currency and grew 4 percent when adjusted for currency and market exits. Revenue benefited from growth in Production Mail.

Small and Medium Business (SMB) Solutions revenue declined 7 percent. Revenue declined 6 percent when adjusted for the impacts of currency and market exits. SMB equipment sales revenue declined 1 percent globally and also within the North America Mailing segment. The North America Mailing segment's revenue performance improved from last quarter, but is not yet fully back to the stream revenue run-rate established prior to the implementation of the new enterprise business platform. The Company expects stream revenue related to financing fees and supplies to improve from current levels.

Generally Accepted Accounting Principles earnings per diluted share (GAAP EPS) were \$0.35, which included \$0.06 per share for restructuring charges and a \$0.03 per share charge from the announced redemption of the preferred stock of the Company's Pitney Bowes International Holdings subsidiary.

Adjusted earnings per diluted share from continuing operations (Adjusted EPS) were \$0.44. The Company uses Adjusted EPS to measure profitability and performance.

Earnings per share were favorably impacted by \$0.07 per share, principally related to the resolution of tax examinations, which resulted in a lower tax rate on adjusted earnings this quarter of 21.9 percent. Including the tax benefits this quarter, the annual tax rate on adjusted earnings is expected to be at the low-end of the Company's annual range.



The Company's earnings per share results for the quarter are summarized in the table below:

	Third Q	luarter*
	2016	<u>2015</u>
Adjusted EPS	\$0.44	\$0.43
Restructuring and asset impairments	(\$0.06)	-
Tax adjustment – preferred stock redemption	(\$0.03)	-
Net tax impact from transactions	=	\$0.01
GAAP EPS	\$0.35	\$0.44

<sup>\*</sup> The sum of the earnings per share may not equal the totals above due to rounding.

#### **GAAP Cash from Operations and Free Cash Flow Results**

GAAP cash from operations during the quarter was \$137 million while free cash flow was \$119 million. In comparison to the prior year, free cash flow declined due to timing of accounts payable.

During the quarter, the Company used cash to pay \$35 million in dividends to common shareholders, \$25 million for the Maponics acquisition and \$17 million for restructuring payments.

#### **Debt Management**

During the quarter, the Company issued \$600 million of 3.375 percent 5-year fixed rate notes. The issuance will be a debt neutral transaction as the Company paid down commercial paper outstanding during the quarter and is redeeming all \$300 million of outstanding shares of the Pitney Bowes International Holdings preferred stock on November 1, 2016.

#### **Business Segment Reporting**

The Company's business segment reporting reflects the clients served in each market and the way it manages these segments for growth and profitability. The reporting segment groups are the SMB Solutions group; the Enterprise Business Solutions group; and the Digital Commerce Solutions group. The segment results for the quarter and prior year may not equal the subtotals for each segment group due to rounding.

The SMB Solutions group offers mailing equipment, financing, services and supplies for small and medium businesses to efficiently create mail and evidence postage.



This group includes the North America Mailing and International Mailing segments. North America Mailing includes the operations of U.S. and Canada Mailing. International Mailing includes all other SMB operations around the world.

The Enterprise Business Solutions group includes the global Production Mail and Presort Services segments. Production Mail provides mailing and printing equipment and services for large enterprise clients to process mail. Presort Services provides sortation services to qualify large mail volumes for postal worksharing discounts.

The Digital Commerce Solutions group includes the Software Solutions and Global Ecommerce segments. Software Solutions provide customer engagement, customer information and location intelligence software. Global Ecommerce facilitates global cross-border ecommerce transactions and shipping solutions for businesses of all sizes.

#### **SMB Solutions Group**

(\$ millions)			Third Q	uarter	
			Y/Y	Y/Y	Y/Y Ex Currency
Revenue	<u>2016</u>	<u>2015</u>	Reported	Ex Currency	& Market Exits*
North America Mailing	\$330	\$353	(7%)	(7%)	(7%)
International Mailing	<u>96</u>	<u>105</u>	<u>(9%)</u>	<u>(5%)</u>	<u>(3%)</u>
SMB Solutions Total	\$426	\$458	(7%)	(6%)	(6%)
EBIT					
North America Mailing	\$139	\$159	(13%)		
International Mailing	10	11	<u>(9%)</u>		
SMB Solutions Total	\$148	\$170	(13%)		

<sup>\*</sup> Excluding \$3.1 million related to the impacts of currency and \$2.2 million related to the divested revenues resulting from the exit of direct operations in Mexico, South Africa and five markets in Asia.

#### North America Mailing

The revenue decline rate for the quarter was an improvement compared to the second quarter, which was impacted by the enterprise business platform cut-over. Equipment sales declined 1 percent compared to prior year, returning to levels similar to the pre-go-live of the new platform. Recurring revenue streams declined at a high single-digit rate largely driven by lower financing-related fees and supplies revenues. EBIT margin was lower than prior year due to the decline in high margin recurring revenue streams.



#### International Mailing

Excluding the effects from currency and market exits, revenue declined at a low single-digit rate and equipment sales were flat to prior year. Equipment sales benefited from growth most notably in France, Italy and Japan, but were mostly offset by a decline in the UK. Recurring revenue streams declined largely driven by supplies and rental revenues. EBIT margin was relatively flat versus the prior year. The decline in high-margin recurring revenue streams was offset by lower operating expenses.

#### **Enterprise Business Solutions Group**

(\$ millions)			Third Q	uarter	
			Y/Y	Y/Y	Y/Y Ex Currency
Revenue	<u>2016</u>	<u>2015</u>	Reported	Ex Currency	& Market Exits*
Production Mail	\$106	\$102	5%	5%	11%
Presort Services	<u>114</u>	<u>116</u>	(2%)	(2%)	<u>(2%)</u>
<b>Enterprise Business Total</b>	\$220	\$218	1%	2%	4%
EBIT					
Production Mail	\$16	\$12	27%		
Presort Services	<u>19</u>	<u> 26</u>	(26%)		
<b>Enterprise Business Total</b>	\$35	\$38	(9%)		

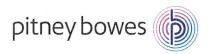
<sup>\*</sup> Excluding \$0.5 million related to the impacts of currency and \$5.0 million related to the divested revenues resulting from the exit of direct operations in Mexico, South Africa and five markets in Asia

#### **Production Mail**

Equipment sales grew 27 percent over prior year on higher sorter, inserter and print equipment placements due to a number of larger client installations in the quarter. Support services revenue declined as a result of a continuing trend in the shift from in-house mail production to third party service bureaus who tend to self-service, as well as reduced service revenue associated with the market exits. EBIT margin improved from prior year driven by service delivery cost management initiatives and lower sales and marketing costs.

#### Presort Services

The average revenue per piece of mail processed declined as a result of the rate change earlier this year and some recently signed lower-margin deals, impacting both revenue and EBIT margin. The segment experienced higher labor costs, which also impacted EBIT margin in the quarter.



#### **Digital Commerce Solutions Group**

(\$ millions)		Third	d Quarter	
			Y/Y	Y/Y
Revenue	<u>2016</u>	<u>2015</u>	Reported	Ex Currency
Software Solutions	\$89	\$98	(9%)	(6%)
Global Ecommerce	<u>104</u>	97	<u>8%</u>	<u>10%</u>
<b>Digital Commerce Total</b>	\$193	\$194	(1%)	2%
EBIT				
Software Solutions	\$10	\$15	(29%)	
Global Ecommerce	_4	(1)	<u>&gt;100%</u>	
Digital Commerce Total	\$15	\$13	10%	

#### Software Solutions

The revenue decline was driven by lower Customer Information Management and Location Intelligence license revenues but benefited by growth in Customer Engagement Software licenses. While the Company continues to make good progress in expanding the indirect channel and training partner sales and technical resources, it will take time before results reflect substantial revenue from partner-led deals. The Company continues to focus on improving direct sales efficiency to grow the license revenue pipeline. EBIT margin declined as a result of the lower licensing revenue.

#### Global Ecommerce

This quarter represents the first quarter of the Borderfree acquisition fully reported in both periods. Ecommerce marketplace and retail revenues grew 17 percent from prior year excluding the impacts of currency on strong growth in UK outbound. U.S. outbound marketplace grew despite a stronger U.S. dollar versus prior year, as well as some temporary disruption on demand for parcel shipments from the U.S. to Canada prior to the resolution of a Canada Post labor dispute. The revenue growth was partially offset by a decline in domestic office shipping.

EBIT margin increased versus the prior year due to synergy savings and revenue growth. The Company remains on-track to achieve its cross border synergy run-rate objective from the acquisition of Borderfree. This was partially offset by a decline in higher-margin domestic office shipping.



#### 2016 Guidance

This guidance discusses future results, which are inherently subject to unforeseen risks and developments. As such, discussions about the business outlook should be read in the context of an uncertain future, as well as the risk factors identified in the safe harbor language at the end of this release and as more fully outlined in the Company's 2015 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission.

This guidance excludes any unusual items that may occur or additional portfolio or restructuring actions, not specifically identified, as the Company implements plans to further streamline its operations and reduce costs. Revenue guidance is provided on a constant currency basis because the Company cannot reasonably predict the impact future changes in currency exchange rates will have on revenue. Additionally, the Company cannot provide GAAP EPS and GAAP cash from operations guidance due to the uncertainty of future potential restructurings, goodwill and asset write-downs, unusual tax settlements or payments and contributions to its pension funds, acquisitions, divestitures and other potential adjustments, which could (individually or in the aggregate) have a material impact on the Company's performance. The Company's guidance is based on an assumption that the global economy and foreign exchange markets in 2016 will not change significantly.

The Company expects improving trends in the business in the fourth quarter as a result of actions taken to achieve its long term strategic initiatives. These initiatives include the initial benefits of the implementation of the enterprise business platform, new product introductions and continued enhancement of the channel strategy, which will benefit the fourth quarter, with increasing contribution into 2017.

For 2016, the Company expects to be at the low-end of its annual guidance range for revenue and adjusted earnings per share. The Company's guidance for the full year 2016:

- Revenue, on a constant currency basis, to be in the range of a 1 percent decline to 3 percent decline when compared to 2015.
- Adjusted EPS to be in the range of \$1.75 to \$1.82. Adjusted EPS guidance
  excludes the year-to-date charge of \$0.22 per share primarily related to
  restructuring and asset impairments.
- Free cash flow to be in the range of \$400 million to \$450 million.

The Company is hosting its annual Analyst Day on December 6th in New York City. At that time, the Company will provide an update on its strategy.



#### **Conference Call and Webcast**

Management of Pitney Bowes will discuss the Company's results in a broadcast over the Internet today at 8:00 a.m. ET. Instructions for listening to the earnings results via the Web are available on the Investor Relations page of the Company's web site at www.pb.com.

#### **About Pitney Bowes**

Pitney Bowes (NYSE: PBI), is a global technology company powering billions of transactions – physical and digital – in the connected and borderless world of commerce. Clients around the world, including 90 percent of the Fortune 500, rely on products, solutions and services from Pitney Bowes in the areas of customer information management, location intelligence, customer engagement, shipping, mailing, and global ecommerce. And with the innovative Pitney Bowes Commerce Cloud, clients can access the broad range of Pitney Bowes solutions, analytics, and APIs to drive commerce. For additional information visit Pitney Bowes, the Craftsmen of Commerce, at <a href="https://www.pitneybowes.com">www.pitneybowes.com</a>.

Editorial -Bill Hughes Chief Communications Officer 203/351-6785 Financial -Adam David VP, Investor Relations 203/351-7175

#### **Use of Non-GAAP Measures**

The Company's financial results are reported in accordance with generally accepted accounting principles (GAAP); however, in our disclosures we use certain non-GAAP measures, such as adjusted earnings before interest and taxes, Adjusted EPS, revenue growth on a constant currency basis, revenue excluding the impact of currency and market exits, free cash flow and Segment EBIT.

The Company reports measures such as adjusted earnings before interest and taxes (EBIT) and Adjusted EPS and adjusted income from continuing operations to exclude the



impact of special items like restructuring charges, tax adjustments, goodwill and asset write-downs, and costs related to recent dispositions and market exits. While these are actual Company expenses, they can mask underlying trends associated with its business. Such items are often inconsistent in amount and frequency and as such, the adjustments allow an investor greater insight into the current underlying operating trends of the business.

In addition, revenue growth is presented on a constant currency basis to exclude the impact of changes in foreign currency exchange rates since the prior period under comparison. Constant currency measures are intended to help investors better understand the underlying operational performance of the business excluding the impacts of shifts in currency exchange rates over the period. Constant currency is calculated by converting our current quarter reported results using the prior year's exchange rate for the comparable quarter. In addition, this quarter the Company reported the comparison of "revenue excluding the impact of currency and market exits" to prior year, which excludes the impact of changes in foreign currency exchange rates since the prior period and also excludes the revenues associated with the recent market exits in several smaller markets. This comparison allows an investor insight into the underlying revenue performance of the business and true operational performance from a comparable basis to prior period. A reconciliation of reported revenue to constant currency revenue, as well as reported revenue to "revenue excluding the impact of currency and market exits" can be found in the Company's attached financial schedules.

The Company reports free cash flow in order to provide investors insight into the amount of cash that management could have available for other discretionary uses. Free cash flow adjusts GAAP cash from operations for capital expenditures, restructuring payments, unusual tax settlements, contributions to the Company's pension fund and cash used for other special items. A reconciliation of GAAP cash from operations to free cash flow can be found in the Company's attached financial schedules.

In addition, Management uses segment EBIT to measure profitability and performance at the segment level. Segment EBIT is determined by deducting from revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses not allocated to a particular business segment, restructuring charges and goodwill and asset impairments, which are recognized on a consolidated basis. A reconciliation of Segment EBIT to the Company's total Net Income can be found in the Company's attached financial schedules.

Pitney Bowes has provided a quantitative reconciliation to GAAP in supplemental schedules. This information may also be found at the Company's web site www.pb.com/investorrelations.



This document contains "forward-looking statements" about the Company's expected or potential future business and financial performance. Forward-looking statements include, but are not limited to, statements about its future revenue and earnings guidance and other statements about future events or conditions. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that could cause actual results to differ materially from those projected. These risks and uncertainties include, but are not limited to: mail volumes; the uncertain economic environment; timely development, market acceptance and regulatory approvals, if needed, of new products; fluctuations in customer demand; changes in postal regulations; interrupted use of key information systems; the ability to protect the Company's information technology systems against service interruptions, misappropriation of data, or breaches of security resulting from cyber-attacks or other events; management of outsourcing arrangements; the implementation of a new enterprise business platform; changes in business portfolio; the success of our investment in rebranding the Company; the risk of losing some of the Company's larger clients in the Global Ecommerce segment; integrating newly acquired businesses, including operations and product and service offerings; foreign currency exchange rates; changes in our credit ratings; management of credit risk; changes in interest rates; the financial health of national posts; increased customs and regulatory risks associated with cross-border transactions; and other factors beyond its control as more fully outlined in the Company's 2015 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission. Pitney Bowes assumes no obligation to update any forward-looking statements contained in this document as a result of new information, events or developments.

Note: Consolidated statements of income; revenue and EBIT by business segment; and reconciliation of GAAP to non-GAAP measures for the three and nine months ended September 30, 2016 and 2015, and consolidated balance sheets at September 30, 2016 and December 31, 2015 are attached.



### Pitney Bowes Inc. Consolidated Statements of Income

(Unaudited; in thousands, except share and per share amounts)

	Three months end		ded Se	ptember 30.	Nine	months end	led September 30,		
		2016		2015		2016		2015	
Revenue:									
Equipment sales	\$	173,143	\$	163,857	\$	485,145	\$	495,328	
Supplies		61,306		71,174		198,631		215,178	
Software		89,087		97,700		257,760		283,241	
Rentals		102,747		108,420		309,706		333,729	
Financing		87,883		99,925		276,915		306,992	
Support services		123,954		136,820		383,632		415,615	
Business services		200,911		191,645		607,717		591,030	
Total revenue	-								
	-	839,031		869,541	-	2,519,506	-	2,641,113	
Costs and expenses:									
Cost of equipment sales		86,147		78,650		235,741		232,706	
Cost of supplies		20,348		21,629		60,662		65,912	
Cost of software		25,698		27,219		79,496		85,584	
Cost of rentals		16,041		21,423		54,951		63,127	
Financing interest expense		12,965		17,533		41,375		54,171	
Cost of support services		74,799		79.747		224,790		244,853	
Cost of business services		140,989		130,004		417,357		405,559	
Selling, general and administrative		300,983		309,211		916,445		939,318	
Research and development		28,680		29,153		89,761		83,693	
Restructuring charges and asset impairments, net		16,494		36		49,503		14,305	
Interest expense, net		22,294		20,165		62,394		65,200	
Other (income) expense, net		-		(1,781)		536		(94,916)	
Total costs and expenses		745,438		732,989		2,233,011		2,159,512	
Income from continuing operations before income taxes		93,593		136,552		286,495		481,601	
Provision for income taxes		23,197		42,676		93,615		145,574	
1 To Vision to Theome was	_	20,107	_	42,070		33,013		140,074	
Income from continuing operations		70,396		93,876		192,880		336,027	
Loss from discontinued operations, net of tax		(291)		-		(1,951)		(582)	
	_			(Construction of the Construction of the Const				-	
Net income		70,105		93,876		190,929		335,445	
Less: Preferred stock dividends attributable to noncontrolling interests		4,593		4,594		13,781		13,781	
Net income - Pitney Bowes Inc.	\$	65,512	\$	89,282	\$	177,148	\$	321,664	
Amounts attributable to common stockholders:									
Net income from continuing operations	\$	65,803	\$	89,282	\$	179.099	\$	322,246	
Loss from discontinued operations, net of tax	•		•	00,202	•		*	100000000000000000000000000000000000000	
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Net income - Pitney Bowes Inc.	\$	65,512	\$	89,282	\$	177,148	\$	321,664	
Basic earnings per share attributable to common stockholders (1):									
Continuing operations	\$	0.35	\$	0.45	\$	0.95	\$	1.60	
	Ψ		Ψ	0.43	Ψ		Ψ	1.00	
Discontinued operations		0.00	-	<u>-</u>	_	(0.01)			
Net income - Pitney Bowes Inc.	\$	0.35	\$	0.45	\$	0.94	\$	1.60	
Diluted earnings per share attributable to common stockholders (1):									
	•		_		_		_		
Continuing operations	\$	0.35	\$	0.44	\$	0.94	\$	1.60	
Discontinued operations	_	0.00				(0.01)	-		
Net income - Pitney Bowes Inc.	\$	0.35	\$	0.44	\$	0.93	\$	1.59	
W. H. I.		00 000 575		204.040.005		20.500.405		004 004 05=	
Weighted-average shares used in diluted earnings per share	1	86,682,575		201,016,809	1	89,592,489		201,884,967	

 $<sup>\,^{(1)}\,</sup>$  The sum of the earnings per share amounts may not equal the totals due to rounding.

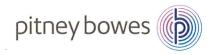


# Pitney Bowes Inc. Consolidated Balance Sheets

(Unaudited; in thousands, except share amounts)

<u>Assets</u>	Se <sub>l</sub>	otember 30, 2016	De	cember 31, 2015 <sup>(1)</sup>
Current assets:  Cash and cash equivalents Short-term investments Accounts receivable, net Short-term finance receivables, net Inventories Current income taxes Other current assets and prepayments	\$	992,089 24,259 435,015 862,797 108,766 13,060 65,622	\$	650,557 117,021 476,583 918,383 88,824 6,584 67,400
Total current assets		2,501,608		2,325,352
Property, plant and equipment, net Rental property and equipment, net Long-term finance receivables, net Goodwill Intangible assets, net Noncurrent income taxes Other assets		312,597 179,554 704,294 1,766,418 174,221 66,547 553,635		330,088 177,515 760,657 1,745,957 187,378 70,294 525,891
Total assets	\$	6,258,874	\$	6,123,132
Liabilities, noncontrolling interests and stockholders' equity Current liabilities: Accounts payable and accrued liabilities Current income taxes Current portion of long-term debt and notes payable Advance billings	\$	1,307,808 19,170 535,289 303,153	\$	1,448,321 16,620 461,085 353,025
Total current liabilities		2,165,420		2,279,051
Deferred taxes on income Tax uncertainties and other income tax liabilities Long-term debt Other noncurrent liabilities Total liabilities		229,998 57,423 2,831,767 547,444 5,832,052		205,668 68,429 2,489,583 605,310 5,648,041
Noncontrolling interests (Preferred stockholders' equity in subsidiaries)		296,370		296,370
Stockholders' equity:  Cumulative preferred stock, \$50 par value, 4% convertible  Cumulative preference stock, no par value, \$2.12 convertible  Common stock, \$1 par value  Additional paid-in-capital  Retained earnings  Accumulated other comprehensive loss  Treasury stock, at cost		1 489 323,338 149,997 5,226,894 (825,962) (4,744,305)		1 505 323,338 161,280 5,155,537 (888,635) (4,573,305)
Total Pitney Bowes Inc. stockholders' equity		130,452		178,721
Total liabilities, noncontrolling interests and stockholders' equity	\$	6,258,874	\$	6,123,132

<sup>(1)</sup> Certain prior year amounts have been revised for accounting rules that became effective January 1, 2016 and to conform to current year presentation.



### Pitney Bowes Inc. Business Segments - Revenue and EBIT

(Unaudited; in thousands)

		Three mor	ths e	ended Sept	ember 30,		Nine mon	mber 30,	
		2016		2015	% Change		2016	2015	% Change
Revenue									
North America Mailing	\$	329,995	\$	353,159	(7%)	\$	1,001,789	\$ 1,071,824	(7%)
International Mailing	-	95,628		104,615	(9%)		305,725	331,398	(8%)
Small & Medium Business Solutions		425,623	_	457,774	(7%)		1,307,514	1,403,222	(7%)
Production Mail		106,350		101,646	5%		289,649	298,880	(3%)
Presort Services		114,053		115,912	(2%)		357,214	351,365	2%
Enterprise Business Solutions		220,403		217,558	1%		646,863	650,245	(1%)
Software Solutions		89,031		97,638	(9%)		257,417	282,916	(9%)
Global Ecommerce		103,974		96,571	8%		307,712	249,923	23%
Digital Commerce Solutions		193,005		194,209	(1%)		565,129	532,839	6%
Other		-		1=1	-		-	54,807	(100%)
Total revenue	\$	839,031	\$	869,541	(4%)	\$	2,519,506	\$ 2,641,113	(5%)
EBIT (1)									
North America Mailing	\$	138,588	\$	159,319	(13%)	\$	436,730	\$ 482,376	(9%)
International Mailing	*	9,733		10,739	(9%)	•	34,365	36,585	(6%)
Small & Medium Business Solutions		148,321		170,058	(13%)		471,095	518,961	(9%)
Production Mail		15,696		12,401	27%		35,434	31,461	13%
Presort Services		19,181		25,908	(26%)		69,305	76,946	(10%)
Enterprise Business Solutions	_	34,877		38,309	(9%)		104,739	108,407	(3%)
Software Solutions		10,329		14,613	(29%)		17,908	34,904	(49%)
Global Ecommerce		4,389		(1,240)	>100%		8,835	9,962	(11%)
Digital Commerce Solutions		14,718	_	13,373	10%		26,743	44,866	(40%)
Other		-		-	-		-	10,569	(100%)
Segment EBIT	\$	197,916	\$	221,740	(11%)	\$	602,577	\$ 682,803	(12%)
Reconciliation of segment EBIT to net income									
Segment EBIT	\$	197,916	\$	221,740		\$	602,577	\$ 682,803	
Corporate expenses	Ψ	(51,992)	Ψ	(49,235)		•	(158,536)	(151,959)	
Adjusted EBIT		145,924		172,505			444,041	530,844	
Interest, net (2)		(35,259)		(37,698)			(103,769)	(119,371)	
Restructuring charges and asset impairments, net		(16,494)		(36)			(49,503)	(14,305)	
Other income (expense), net		-		1,781			(536)	94,916	
Acquisition/disposition related expenses		(578)	_				(3,738)	(10,483)	
Income from continuing operations before income taxes	6	93,593		136,552			286,495	481,601	
Provision for income taxes	-	(23,197)	_	(42,676)		_	(93,615)	(145,574)	
Income from continuing operations		70,396 (291)		93,876			192,880	336,027	
Loss from discontinued operations, net of tax  Net income	\$	70,105	-\$	93,876		\$	(1,951) 190,929	\$ 335,445	
not moone	Ψ	, 0, 100	-	50,070		Ψ	.00,020	¥ 000,+40	

<sup>(1)</sup> Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges and other items, which are not allocated to a particular business segment.

<sup>(2)</sup> Includes financing interest expense and interest expense, net.



## Pitney Bowes Inc. Reconciliation of Reported Consolidated Results to Adjusted Results

(Unaudited; in thousands, except per share amounts)

	Three months	ended Se		large som	Nir	ne months end	ed Se		5-20-00
	2016		2015	Y/Y Chg.		2016		2015	Y/Y Chg
Reconciliation of reported revenue to revenue excluding currency and Market Exits									
Revenue, as reported	\$ 839,03 <sup>-</sup>	\$	869,541	(4%)	\$	2,519,506	\$	2,641,113	(5%
Unfavorable impact on revenue due to currency	8,436		-	NM	Ψ	23,157	J	2,041,113	N N
Revenue, excluding currency	847.467		869,541	(3%)		2,542,663	_	2,641,113	(4%
Less revenue from Market Exits	(1,164		(8,352)	NM		(3,703)		(19,894)	N
Revenue, excluding currency and Market Exits	\$ 846,303		861,189	(2%)	\$	2,538,960	\$	2,621,219	(3%
Reconciliation of reported net income to adjusted earnings									
Net income	」 \$ 70,105	5 \$	93,876		s	190,929	\$	335,445	
Loss from discontinued operations, net of tax	29		-			1,951		582	
Restructuring charges and asset impairments, net	10,840		47			32,399		8,607	
Loss (gain) on disposition of businesses	275	5	30			2,698		(88,399)	
Transaction costs related to acquisitions and dispositions	90	)	5,323			206		11,428	
Legal settlement	3	-	(370)			-		4,250	
Investment divestiture			(7,756)			-		(7,756)	
Tax cost - preferred stock redemption	4,847	7	-			4,847		-	
Acquisition/disposition related expenses			-			-		7,246	
Income from continuing operations, after		_							
income taxes, as adjusted	86,448	3	91,150			233,030		271,403	
Provision for income taxes, as adjusted	24,217	7	43,657			107,242		140,070	
Income from continuing operations before income taxes, as adjusted	110,665		134,807			340,272		411,473	
Interest, net	35,259	)	37,698			103,769		119,371	
EBIT, as adjusted	145,924	1	172,505			444,041		530,844	
Depreciation and amortization	50,687	7	42,333			140,225		127,486	
EBITDA, as adjusted	\$ 196,61	\$	214,838		\$	584,266	\$	658,330	
Diluted earnings per share  Loss from discontinued operations, net of tax  Restructuring charges and asset impairments, net  Loss (gain) on disposition of businesses  Transaction costs related to acquisitions and dispositions  Legal settlement  Investment divestiture  Tax cost - preferred stock redemption  Acquisition/disposition related expenses	0.00	- 3 - - -	0.44 - - - 0.03 - (0.04)		\$	0.93 0.01 0.17 0.01 - - 0.03	\$	1.59 - 0.04 (0.44) 0.06 0.02 (0.04) - 0.04	
Diluted earnings per share from continuing					-			0.04	
operations, as adjusted	\$ 0.44	\$	0.43		\$	1.16	\$	1.28	
Note: The sum of the earnings per share amounts may not equal the totals due	to rounding.								
Reconcillation of reported net cash from operating activities to free cash flow									
Net cash provided by operating activities	\$ 137,342		150,392		\$	290,929	\$	351,400	
Capital expenditures	(44,173		(40,716)			(115,532)		(130,328)	
Restructuring payments	17,29	5	15,281			51,161		46,056	
Pension contribution		-				36,731		-	
Reserve account deposits	8,956	3	(4,166)			1,813		(25,630)	
Acquisition/disposition related expenses		-	-			-		10,483	
Tax (receipts) payments related to investment divestiture		-	(5,773)			-		20,602	
Tax payment related to sale of Imagitas		-	15,918			-		15,918	
Cash transaction fees						335	_	11,116	
Free cash flow	\$ 119,420	\$	130,936		\$	265,437	\$	299,617	
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