# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

F O R M 1 0 - Q

X	QUARTERLY	REPORT	PURSUANT	TO	SECTION	13	OR	15(d)	OF	THE	SECURITIES	EXCHANGE
	ACT OF 193	34										

For the quarterly period ended June 30, 2004

OR

--- TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

Commission File Number: 1-3579

PITNEY BOWES INC.

State of Incorporation
Delaware

IRS Employer Identification No. 06-0495050

World Headquarters 1 Elmcroft Road Stamford, Connecticut 06926-0700 Telephone Number: (203) 356-5000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or  $15\,(d)$  of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes X No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act.) Yes  $\rm X$  No

Number of shares of common stock, \$1 par value, outstanding as of July 23, 2004 is 231,129,359.

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Part I - Financial Information

#### Item 1. Financial Statements

Pitney Bowes Inc. Consolidated Statements of Income (Unaudited)

(Dollars in thousands, except per share data)		Ended June 30,	Six Months Ended June 30,			
	2004	2003	2004	2003		
Revenue from:						
Sales	\$ 338,442	\$ 327,804	\$ 669,802	\$ 618,654		
Rentals	200,635	193,693	402,073	389,981		
Business services	307,576	279,300	608,281	551,920		
Support services	159,946	152,791	320,445	301,712		
Core financing	158,627	152,888	317,016	304,557		
Non-core financing	40,675	27,402	60,206	57,863		
Total revenue	1,205,901	1,133,878	2,377,823	2,224,687		
Costs and expenses:						
Cost of sales	151.918	147,549	311,293	287.476		
Cost of rentals	43,077	43,643	84,777	85,108		
Cost of business services	252,690	229,529	498,582	452,322		
Cost of support services	85,114	80,863	170,737	159,162		
Cost of non-core financing	13,017		13,017	,		
Selling, general and administrative	365,322	348,049	727,050	689.802		
Research and development	38,930	39,008	74,934	74,759		
Restructuring charges (Note 9)	16,229	32.091	31,272	53,356		
Interest, net	41,656	40,178	82,192	83,459		
Total costs and expenses	1,007,953	960,910	1,993,854	1,885,444		
T 100	107.040	170 000	202.000	220 042		
Income before income taxes	197,948	,	383,969			
Provision for income taxes	63,230	54,072	122,657	106,444		

Net income	\$ 134,718	\$ 118,896	\$ 261,312	\$ 232,799
Basic earnings per share	\$ .58	\$ .51	\$ 1.13	\$ .99
Diluted earnings per share	\$ .58	\$ .50	\$ 1.11	\$ .98
Dividends declared per share of common stock	\$ .305	\$ .30	\$ .61	\$ .60
Ratio of earnings to fixed charges	4.56	4.25	4.44	4.07

See Notes to Consolidated Financial Statements

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# Pitney Bowes Inc. Consolidated Balance Sheets

(Dollars in thousands, except share data)	June 30, 2004	December 31, 2003
	(Unaudited)	
Assets		
Current assets:  Cash and cash equivalents	\$ 328,282	\$ 293,812
approximates market	1,951	28
6/04, \$38,096; 12/03, \$39,778	480,314	459,106
6/04, \$69,449; 12/03, \$62,269	1,339,262	1,358,691
Inventories (Note 3)		209,527
Other current assets and prepayments		192,011
Total current assets	2,555,770	2,513,175
Property, plant and equipment, net (Note 4)	662,011	653,661
Rental equipment and related inventories, net (Note 4)	453,855	414,341
Property leased under capital leases, net (Note 4) Long-term finance receivables, less allowances:	2,176	2,230
6/04, \$111,111; 12/03, \$78,915	1,799,073	1,654,419
Investment in leveraged leases	1,541,186	1,534,864
Goodwill (Note 11)	1,003,002	956,284
Intangible assets, net (Note 11)	208,611	203,606
Other assets	856,682	958,808
Total assets	\$ 9,082,366	\$ 8,891,388
	=========	=========
Liabilities and stockholders' equity		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,312,469	\$ 1,392,597
Income taxes payable  Notes payable and current portion of		154,799
long-term obligations	1,151,359	728,658
Advance billings	383,856	370,915
Total current liabilities	3,035,522	2,646,969
Deferred taxes on income	1,715,412	1,659,226
Long-term debt (Note 5)	2,463,928	2,840,943
Other noncurrent liabilities	421,769	346,888
Total liabilities	7,636,631	7,494,026

Preferred stockholders' equity in a subsidiary company	310,000	310,000
Stockholders' equity:		
Cumulative preferred stock, \$50 par		
value, 4% convertible	19	19
Cumulative preference stock, no par		
value, \$2.12 convertible	1,268	1,315
Common stock, \$1 par value	323,338	323,338
Retained earnings	4,161,616	4,057,654
Accumulated other comprehensive income (Note 8)	38,588	18,063
Treasury stock, at cost	(3,389,094)	(3,313,027)
Total stockholders' equity	1,135,735	1,087,362
Total liabilities and stockholders' equity	\$ 9,082,366	\$ 8,891,388

See Notes to Consolidated Financial Statements

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> Pitney Bowes Inc. Consolidated Statements of Cash Flows (Unaudited)

(Dollars in thousands)	Six Months Ended June 30,					
	2004	2003				
Cash flows from operating activities:						
Net income	\$ 261,312	\$ 232,799				
Nonrecurring charges, net	20,015	34,148				
Nonrecurring payments	(30,164)	(23,722)				
Adjustments to reconcile net income	,	,				
to net cash provided by operating activities:						
Depreciation and amortization	148,744	138,506				
Increase in deferred taxes on income	62,846	48,385				
Change in assets and liabilities, net						
of effects of acquisitions:						
Accounts receivable	(8,327)	3,653				
Net investment in internal finance receivables	45,910	(1,433)				
Inventories	2,865	(7,949)				
Other current assets and prepayments	(967)	(8,176)				
Accounts payable and accrued liabilities	(25, 253)	(37,930)				
Income taxes payable	29,924	49,328				
Advanced billings	12,245	4,871				
Other, net	(5,188)	(6,644)				
Net cash provided by operating activities	513,962	425,836				
Cash flows from investing activities:						
Short-term investments	(1,998)	(3,369)				
Capital expenditures		(138, 355)				
Net investment in capital services	49,005	155,906				
Investment in leveraged leases	(27,702)	36,642				
Reserve account deposits	10,754	16,636				
Acquisitions	(29,085)	_				
Other investing activities		(69,441)				
Net cash used in investing activities	(163,988)	(1,981)				
Cash flows from financing activities:						
Increase (decrease) in notes payable, net	190,690	(664,198)				
Proceeds from long-term obligations	2,222	1,025,985				
Principal payments on long-term obligations	(314,236)	(554,528)				
Proceeds from issuance of stock	43,018	33,499				
Stock repurchases	(135,000)	(90,016)				
Dividends paid	(141,482)	(140,778)				
Net cash used in financing activities	(354,788)	(390,036)				

Effect of exchange rate changes on cash		2,664		9,192
(Decrease) increase in cash and cash equivalents		(2,150)		43,011
Cash from consolidation of PBG Capital Partners LLC		36,620		,
*		- · · ·		
Cash and cash equivalents at beginning of period		293,812		315,156
Cash and cash equivalents at end of period	Ś	328,282	\$	358,167
cash and cash equivalents at the or period	Ÿ	320,202	Y	330,107
	====	=======	====	=======
Interest paid	\$	86 <b>,</b> 766	\$	96,908
	====		====	
Income taxes paid, net	Ġ	43,151	\$	18,306
income caxes para, nec	Y	43,131	Ÿ	10,300
	====		====	

See Notes to Consolidated Financial Statements

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Pitney Bowes Inc.
Notes to Consolidated Financial Statements

Note 1:

The accompanying unaudited consolidated financial statements have been prepared in accordance with the instructions to Form 10-Q and do not include all of the information and footnotes required by accounting principles generally accepted in the United States of America (GAAP) for complete financial statements. In the opinion of the management of Pitney Bowes Inc. (the company), all adjustments (consisting of only normal recurring adjustments) necessary to present fairly the financial position of the company at June 30, 2004 and December 31, 2003, the results of its operations for the three and six months ended June 30, 2004 and 2003 and its cash flows for the six months ended June 30, 2004 and 2003 have been included. Operating results for the three and six months ended June 30, 2004 are not necessarily indicative of the results that may be expected for any other interim period or the year ending December 31, 2004. These statements should be read in conjunction with the audited consolidated financial statements and notes thereto included in the company's 2003 Annual Report to Stockholders on Form 10-K. Certain prior year amounts in the consolidated financial statements have been reclassified to conform to the current year presentation.

### Note 2:

In December 2002, Statement of Financial Accounting Standards (FAS) No. 148, "Accounting for Stock-Based Compensation - Transition and Disclosure," which amends FAS No. 123, "Accounting for Stock-Based Compensation," was issued. FAS No. 148 provides alternative methods of transition for a voluntary change to the fair value based method of accounting for stock-based employee compensation and requires more prominent and more frequent disclosures in the financial statements of the effects of stock-based compensation. FAS No. 148 was effective January 1, 2003 for the company. The company adopted the disclosure-only provisions of this statement.

The company applies Accounting Principles Board (APB) Opinion No. 25 and related interpretations in accounting for its stock-based plans. Accordingly, no compensation expense has been recognized for its U.S. and U.K. Stock Option Plans (ESP) or its U.S. and U.K. Employee Stock Purchase Plans (ESPP), except for the compensation expense recorded for its performance-based awards under the ESP and the Directors' Stock Plan. If the company had elected to recognize compensation expense based on the fair value method as prescribed by FAS No. 123, net income and earnings per share for the three and six months ended June 30, 2004 and 2003 would have been reduced to the following pro forma amounts:

(Dollars in thousands, except per share data)	Th	Three Months Ended June 30,			Six Months Ended June 30,			une 30,
		2004		2003		2004		2003
Net Income As reported	ş	134,718	\$	118,896	ş	261,312	\$	232,799

Deduct: Stock-based employee compensation expense determined under fair value method for all awards, net of related tax effects		(4,304)		(4,861)		(8,594)		(10,013)
Pro forma	\$	130,414	\$ ===	114,035	\$	252,718	\$	222,786
Basic earnings per share As reported Pro forma.	\$ \$	.58 .56	ş ş	.51 .49	ş ş	1.13 1.09	ş ş	.99 .95
Diluted earnings per share As reported	\$ \$	.58 .56	ş ş	.50 .48	\$ \$	1.11 1.08	ş ş	.98

The fair value of each stock option and employee stock purchase right grant is estimated on the date of grant using the Black-Scholes option-pricing model with the following assumptions:

	Three and Six Mon June 30	
	2004	2003
Expected dividend yield	3.0%	3.5%
Expected stock price volatility	24%	32%

3%

5

3%

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Risk-free interest rate.....

Expected life (years).....

In January 2003, the Financial Accounting Standards Board (FASB) issued FASB Interpretation (FIN) No. 46, "Consolidation of Variable Interest Entities." FIN No. 46 requires a variable interest entity to be consolidated by a company if that company is subject to a majority of the risk of loss from the variable interest entity's activities or is entitled to receive a majority of the entity's residual returns or both. The company's ownership of the equity of PBG Capital Partners LLC (PBG) qualifies as a variable interest entity under FIN No. 46. PBG was formed with GATX Corporation in 1997 for the purpose of financing and managing certain leasing related assets. The company adopted the provisions of FIN No. 46 effective March 31, 2004. As a result, the company consolidated the operations of PBG on March 31, 2004. Prior to March 31, 2004, the company accounted for PBG under the equity method of accounting. PBG's minority interest of \$70 million is included in other noncurrent liabilities in the Consolidated Balance Sheets at June 30, 2004. PBG's nonrecourse debt of \$174 million is included in long-term debt and notes payable and current portion of long-term obligations in the Consolidated Balance Sheets at June 30, 2004. The consolidation of PBG did not have a material impact on the company's results of operations or cash flows.

In December 2003, FAS No. 132 (Revised), "Employer's Disclosure about Pensions and Other Postretirement Benefits," was issued. FAS No. 132 (Revised) retains the disclosure requirements of the original pronouncement and requires additional disclosures relating to assets, obligations, cash flows and net periodic benefit cost. The provisions of FAS No. 132 (Revised) were effective for fiscal years ending after December 15, 2003, except for certain disclosures which are effective for fiscal years ending after June 15, 2004. See Note 14 to the consolidated financial statements.

In May 2004, the FASB issued FASB Staff Position (FSP) No. 106-2, "Accounting and Disclosure Requirements Related to the Medicare Prescription Drug, Improvement and Modernization Act of 2003." The provisions of FSP No. 106-2 are effective July 1, 2004 for the company. The company is currently evaluating the provisions of this statement, including whether the benefits provided by its nonpension postretirement benefit plans are actuarially equivalent to Medicare Part D under the Act.

\_\_\_\_\_

Inventories are composed of the following:

ollars in thousands)		June 30, 2004	De	cember 31, 2003
Raw materials and work in process	Ś	95,695	S	86,822
Supplies and service parts		63,294 48,961		55,159 67,546
Total	\$	207,950	\$ ==	209,527

#### Note 4:

Fixed assets are composed of the following:

(Dollars in thousands)	June 30, 2004	December 31, 2003
Property, plant and equipment	\$ 1,632,082 (970,071)	
Property, plant and equipment, net	\$ 662,011 ======	\$ 653,661 ======
Rental equipment and related inventories Accumulated depreciation	(688,334)	
Rental equipment and related inventories, net		
Property leased under capital leases	(6,885)	·
Property leased under capital leases, net		

Depreciation expense was \$135.9 million and \$125.8 million for the six months ended June 30, 2004 and 2003, respectively.

### Note 5:

On June 30, 2004, \$456 million remained available under the shelf registration statement filed in October 2001 with the Securities and Exchange Commission, permitting issuances of up to \$2 billion in debt securities, preferred stock and depositary shares. In April 2003, as part of this shelf registration statement, the company established a medium-term note program for the issuance of up to \$1.38 billion in aggregate principal, representing the remaining amount available on the shelf at that time.

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In June 2003, the company issued \$375 million of unsecured fixed rate notes maturing in June 2013. These notes bear interest at an annual rate of 3.875% and pay interest semi-annually beginning December 2003. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In June 2003, the company issued \$200 million of unsecured floating rate notes

maturing in June 2005. These notes bear interest at a floating rate of LIBOR minus 3 basis points, set two business days preceding the quarterly interest payment dates. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In April 2003, the company issued \$350 million of unsecured fixed rate notes maturing in May 2018. These notes bear interest at an annual rate of 4.75% and pay interest semi-annually beginning November 2003. In connection with this issuance, the company entered into a \$350 million swap maturing in May 2018, converting this obligation to a floating rate note. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In February 2003, the company sold 6.45% Preferred Stock in a subsidiary of Pitney Bowes Credit Corporation to an outside institutional investor for approximately A\$191 million (\$110 million). As part of this transaction, the company agreed to repurchase the stock in 10 years. Additionally, the company entered into a cross currency interest rate swap with the same institutional investor, effectively converting the obligation to a \$110 million note that bears interest at a floating rate of approximately LIBOR minus 50 basis points. This note was recorded as long-term debt in the Consolidated Balance Sheets. The proceeds from this transaction were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

### Note 6:

A reconciliation of the basic and diluted earnings per share computations for the three months ended June 30, 2004 and 2003 is as follows (in thousands, except per share data):

		2004				
	 Income	Shares	Per Share	 Income	Shares	Per Share
Net income. Less: Preferred stock dividends. Preference stock dividends	\$ 134 <b>,</b> 718 - (25)			\$ 118,896 - (27)		
Basic earnings per share	\$ 134,693	230,942	\$ .58	\$ 118,869	234,043	\$.51
Effect of dilutive securities: Preferred stock Preference stock Stock options Other	- 25	9 782 2,214 176		- 27	11 844 1,204 34	
Diluted earnings per share	\$ 134,718	234,123	\$ .58	\$ 118,896	236,136	\$.50

A reconciliation of the basic and diluted earnings per share computations for the six months ended June 30, 2004 and 2003 is as follows (in thousands, except per share data):

		2004		2003					
	 Income	Shares	Per Share	 Income	Shares	Per Share			
Net income.  Less: Preferred stock dividends Preference stock dividends	\$ 261,312 - (50)			\$ 232,799					
Basic earnings per share	\$ 261,262	231,505	\$1.13	\$ 232,744	234,462	\$.99			
Effect of dilutive securities: Preferred stock. Preference stock. Stock options. Other.	- 50	9 789 2,059 159		- 55	11 855 1,072 21				
Diluted earnings per share	\$ 261,312	234,521	\$1.11	\$ 232,799	236,421	\$.98			

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In accordance with FAS No. 128, "Earnings per Share," 1.4 million and 4.3 million common stock equivalent shares for the three months ended June 30, 2004 and 2003, respectively, and 1.7 million and 4.6 million common stock equivalent shares for the six months ended June 30, 2004 and 2003, respectively, issuable upon the exercise of stock options were excluded from the computations because the exercise prices of such options were greater than the average market price of the common stock and therefore the impact of these shares was antidilutive.

### Note 7:

Revenue and earnings before interest and taxes (EBIT) by business segment for the three and six months ended June 30, 2004 and 2003 were as follows:

(Dollars in thousands)		Three Month		Six Months Ended June 30,			
		2004		2003	2004		
Revenue:							
Global Mailstream Solutions Global Enterprise Solutions Capital Services	\$	820,409 334,183 51,309	Ş	313,025 38,105	1,634,022 662,801 81,000		1,527,543 618,675 78,469
Total revenue	\$	1,205,901	\$	1,133,878	\$ 2,377,823	\$	2,224,687
EBIT: (1)							
Global Mailstream Solutions	\$	256,358 21,262		246,316 18,556	506,235 36,222	\$	479,653 33,229
Capital Services		25,232		25,011	44,442		50,407
Total EBIT		302,852		289,883	586,899		563,289
Unallocated amounts:							
Interest, net		(41,656)		(40,178)	(82,192)		(83,459)
Corporate expense		(47,019)		(44,646)	(89,466)		(87,231)
Restructuring charges		(16,229)		(32,091)	(31,272)		(53,356)
Income before income taxes	\$ =====	197,948	\$ ====	172,968	383,969	\$	339,243

(1) EBIT excludes general corporate expenses.

# Note 8:

Comprehensive income for the three and six months ended June 30, 2004 and 2003 was as follows:

(Dollars in thousands)	Th	ree Months Ende	30,	Six Months Ended June 30,				
		2004		2003		2004		2003
Net income	\$	134,718	\$	118,896	\$	261,312	\$	232,799
Foreign currency translation adjustments Net unrealized gain (loss) on		(61,345)		44,476		20,879		86,943
derivative instruments		5,201		(3,214)		(354)		(5,802)
Comprehensive income	\$	78,574	\$ =====	160,158	\$ ====	281,837	\$	313,940

### Note 9:

The company accounts for one-time benefit arrangements and exit or disposal activities primarily in accordance with FAS No. 146, "Accounting for Costs Associated with Exit or Disposal Activities," which requires that a liability be recognized when the costs are incurred. The company accounts for ongoing benefit arrangements under FAS No. 112, "Employers' Accounting for Postemployment Benefits," which requires that a liability be recognized when the costs are probable and reasonably estimable. The fair values of impaired long-lived assets

are determined primarily using probability weighted expected cash flows in accordance with FAS No. 144, "Accounting for the Impairment of Long-Lived Assets."

In January 2003, the company announced that it would undertake restructuring initiatives related to realigned infrastructure requirements and reduced manufacturing needs for digital equipment. The charges related to these restructuring initiatives will be recorded as the various initiatives take effect.

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In connection with this plan, the company recorded pre-tax restructuring charges of \$16.2 million and \$32.1 million for the three months ended June 30, 2004 and 2003, respectively. For the six months ended June 30, 2004 and 2003, pre-tax restructuring charges were \$31.3 million and \$53.4 million, respectively. The pre-tax restructuring charges are composed of:

(Dollars in millions)	Thre	e Months l	Ended J	une 30,	Six Months Ended June 30			
		2004		2003		2004		2003
Severance and benefit costs	\$	5.2	\$	29.2	\$	18.1	\$	47.6
Asset impairments		8.1		0.2		9.4		0.7
Other exit costs		2.9		2.7		3.8		5.1
Total	\$	16.2	\$	32.1	\$	31.3	\$	53.4
	====		====	======			====	

All restructuring charges, except for the asset impairments, will result in cash outflows. The severance and benefit costs relate to a reduction in workforce of approximately 1,800 employees worldwide from the inception of this plan through June 30, 2004 and expected future workforce reductions of approximately 600 employees. The workforce reductions relate to actions across several of the company's businesses resulting from infrastructure and process improvements and its continuing efforts to streamline operations, and include managerial, professional, clerical and technical roles. Approximately 66% of the workforce reductions are in the U.S. The majority of the international workforce reductions are in Europe and Canada. Asset impairments relate primarily to the write-down of capitalized pre-implementation system costs. Other exit costs relate primarily to lease termination costs, non-cancelable lease payments, consolidation of excess facilities and other costs associated with exiting business activities.

Accrued restructuring charges at June 30, 2004 are composed of the following:

(Dollars in millions)	lance at nuary 1, 2004	Res	tructuring charges	 Cash payments	Ion-cash charges	 Ending balance at June 30, 2004
Severance and benefit costs	\$ 27.5 - 4.7	\$	18.1 9.4 3.8	\$ (27.1) - (3.1)	\$ (9.4)	\$ 18.5 - 5.4
	\$ 32.2	\$	31.3	\$ (30.2)	\$ (9.4)	\$ 23.9

### Note 10:

International Mail Express, Inc. (IMEX)

On May 21, 2004, the company completed the acquisition of substantially all of the assets of IMEX for a net purchase price of \$29 million of cash. The results

of IMEX's operations have been included in the consolidated financial statements since the date of acquisition. IMEX consolidates letters and flat-sized mail headed to international addresses to reduce postage costs and expedite delivery.

Allocation of the purchase price to the assets acquired and liabilities assumed has not been finalized for this acquisition. Final determination of fair values to be assigned may result in adjustments to the preliminary estimated values assigned at the date of acquisition. The following table summarizes the preliminary estimated fair values of the major assets acquired and liabilities assumed at the date of acquisition:

Purchase price	\$ 29,085
Other, net	(374)
Goodwill	22,459
Intangible assets	\$ 7,000
(Dollars in thousands)	

Intangible assets relate primarily to customer relationships and have a weighted-average useful life of approximately 14 years. The goodwill was assigned to the Global Mailstream Solutions segment. No research and development assets were acquired.

DDD Company (DDD)

On October 23, 2003, the company completed the acquisition of DDD for a net purchase price of \$49.5 million, which consisted of approximately \$24.8 million of cash and the issuance of 595,485 shares of common stock valued at \$24.7 million. The value of common shares was determined based on the average market price of common shares over a period of time prior to the completion of the acquisition. The results of DDD's operations have been included in the consolidated financial statements since the date of acquisition. DDD offers a broad array of services, including fulfillment services, secure mail processing, messenger services, logistics support, and record and information management.

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Allocation of the purchase price to the assets acquired and liabilities assumed has not been finalized for this acquisition. Final determination of fair values to be assigned may result in adjustments to the preliminary estimated values assigned at the date of acquisition. The following table summarizes the preliminary estimated fair values of the major assets acquired and liabilities assumed at the date of acquisition:

(Dollars in thousands)		
Intangible assets	\$	13,900
Goodwill		31,187
Other, net		4,452
Purchase price	\$	49,539
	======	========

Intangible assets relate primarily to customer relationships and have a weighted-average useful life of approximately 10 years. The goodwill was assigned to the Global Enterprise Solutions segment. No research and development assets were acquired.

Consolidated impact of acquisitions

The acquisitions of IMEX and DDD increased the company's earnings, but including related financing costs, did not materially impact earnings either on a per share or aggregate basis.

The following unaudited pro forma consolidated results have been prepared as if the acquisitions of IMEX and DDD had occurred on January 1, 2003:

(Dollars in thousands)	Three Months Ended June 30	, Six Months Ended June 30,
	2004 200	3 2004 2003

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The pro forma consolidated results do not purport to be indicative of results that would have occurred had the acquisitions been completed on January 1, 2003, nor do they purport to be indicative of the results that will be obtained in the future. The pro forma earning results of these acquisitions were not material to earnings on either a per share or an aggregate basis.

During 2004 and 2003, the company also completed several smaller acquisitions. During 2004 and 2003, the company acquired some of its presort businesses and international dealerships. During 2003, the company also acquired one of its address printing suppliers. The cost of these acquisitions was in the aggregate less than \$70 million in each year. These acquisitions did not have a material impact on the company's financial results either individually or on an aggregate basis.

#### Note 11:

Intangible assets are composed of the following:

(Dollars in thousands)	June 30, 2004				December 31, 2003			
	Gross Carrying Amount		Accumulated Amortization		Gross Carrying Amount		Accumulated Amortization	
Customer relationships		174,802 65,440 8,536 3,753	ş	24,033 12,559 5,002 2,326	Ş	161,655 63,603 8,357 3,496	ş	18,002 9,519 4,067 1,917
	s	252,531	s	43.920	s	237,111	s	33,505
		,		=========				

Amortization expense for intangible assets for the three months ended June 30, 2004 and 2003 was \$5.0 million and \$3.9 million, respectively. Amortization expense for intangible assets for the six months ended June 30, 2004 and 2003 was \$10.0 million and \$7.6 million, respectively. Estimated intangible asset amortization expense for 2004 and the five succeeding years is as follows:

(Dollars in thousands)	
For the year ending 12/31/04	\$ 20,300
For the year ending 12/31/05	\$ 20,500
For the year ending 12/31/06	\$ 19,700
For the year ending 12/31/07	\$ 18,100
For the year ending 12/31/08	\$ 17,500
For the year ending 12/31/09	\$ 16,900

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Changes in the carrying amount of goodwill by business segment for the six months ended June 30, 2004 are as follows:

(Dollars in thousands)	Global Mailstream Solutions		Global Enterprise Solutions		Total		
Balance at January 1, 2004	\$	492,445 34,419 8,957	\$	463,839 - 3,342	\$	956,284 34,419 12,299	
Balance at June 30, 2004	\$	535,821	\$	467,181	\$	1,003,002	

"Other" primarily includes the impact of foreign currency translation adjustments.

### Note 12:

In connection with its Capital Services programs, the company has sold finance receivables and entered into guarantee contracts with varying amounts of recourse in privately-placed transactions with unrelated third-party investors. The uncollected principal balance of receivables sold and guarantee contracts totaled \$121.8 million and \$125.9 million at June 30, 2004 and December 31, 2003, respectively. In accordance with GAAP, the company does not record these amounts as liabilities on its Consolidated Balance Sheets. The company's maximum risk of loss on these finance receivables and guarantee contracts arises from the possible non-performance of lessees to meet the terms of their contracts and from changes in the value of the underlying equipment. These contracts are secured by the underlying equipment value and/or supported by the creditworthiness of its customers. At June 30, 2004 and December 31, 2003, the underlying equipment value exceeded the sum of the uncollected principal balance of receivables sold and the guarantee contracts.

The company provides product warranties in conjunction with certain product sales, generally for a period of 90 days from the date of installation. The company's product warranty liability reflects management's best estimate of probable liability under its product warranties based on historical claims experience, which has not been significant, and other currently available evidence. Accordingly, the company's product warranty liability at June 30, 2004 and December 31, 2003, respectively, was not material.

#### Note 13:

In December 2003, the company received accepted closing agreements with the Internal Revenue Service (IRS) showing income tax adjustments for the 1992 to 1994 tax years. The total additional tax for these years is approximately \$5.0 million. Additional tax due for 1995 and future tax years in connection with these closing agreements will not materially affect the company's future results of operations, financial position or cash flows. In addition to the accepted income tax adjustments, one 1994 proposed adjustment remains in dispute, which could result in additional tax of approximately \$4.3 million. The company believes that it has meritorious defenses to this deficiency and that the ultimate outcome will not result in a material effect on its results of operations, financial position or cash flows. The company believes that its accruals for tax liabilities are adequate for all open years. However, if the IRS prevails on this deficiency, additional tax may be due for 1995 and future tax years, which could materially affect its results of operations, financial position or cash flows. At any time, the company's provision for taxes could be affected by changes in tax laws and interpretations by governments or courts.

The IRS is in the process of completing its examination of the company's tax returns for the 1995 to 2000 tax years and has issued a notice of proposed adjustment with respect to a Capital Services leasing transaction entered into in 1998. Specifically, the IRS is proposing to disallow certain expenses claimed as deductions on the 1998 through 2000 tax returns. The company anticipates receiving similar notices for other leasing transactions entered into during the audit period. The IRS will likely make similar claims for years subsequent to 2000 in future audits with respect to these transactions. The IRS may propose penalties on the company with respect to all periods that have been examined.

In addition, in June 2004, the Canada Revenue Agency (CRA) proposed an adjustment for the 1996 to 1999 tax years, relating to intercompany loan transactions. The CRA may propose penalties on the company with respect to all periods that have been examined.

The company vigorously disagrees with the proposed adjustments and intends to aggressively contest these matters through applicable IRS, CRA and judicial procedures, as appropriate. Although the final resolution of the proposed adjustments is uncertain and involves unsettled areas of the law, based on currently available information, the company has provided for its best estimate of the probable tax liability for these matters and believes that the resolution of these matters will not have a material effect on the company's results of operations, financial position or cash flows. However, an unfavorable resolution

could have a material effect on the company's results of operations, financial position or cash flows.

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Note 14:

Defined Benefit Pension Plans

The components of net periodic benefit cost for defined benefit pension plans for the three months ended June 30, 2004 and 2003 are as follows:

(Dollars in thousands)	United States					Foreign			
	Thre	ee Months E	nded	June 30,	Thi	ree Months	Ended	June 30,	
		2004		2003		2004		2003	
Service cost	\$	8,314 22,194 (31,771)	\$	6,558 22,301 (31,380)	ş	2,736 6,335 (7,630)	\$	2,903 6,411 (8,316)	
Amortization of transition cost		(678) 2,947		(690) (2,009)		(128) 165 2,020		(354) 224 1,242	
Curtailment  Net periodic benefit cost	 s	1,006	 \$	(5,220)	 s	3,498	 s	344  2,454	
wer berroard penetic cost	ې ====	1,000	پ ===	(5,220)	====	J,490	====	2,404	

The components of net periodic benefit cost for defined benefit pension plans for the six months ended June 30, 2004 and 2003 are as follows:

(Dollars in thousands)		United	es	Foreign				
		ix Months E	nded	June 30,	S	ix Months E	nded (	June 30,
		2004		2003		2004		2003
Service cost.  Interest cost  Expected return on plan assets.  Amortization of transition cost.  Amortization of prior service cost.  Amortization of prior service cost.	ş	16,627 44,387 (63,547) - (1,356) 5,894	\$	13,595 46,231 (60,468) - (1,329) (1,517)	\$	5,082 11,575 (13,914) (262) 303 3,638	Ş	4,904 10,975 (13,951) (318) 342 2,650
Curtailment								733
Net periodic benefit cost	\$	2,005	\$ ===	(3,488)	\$ ===	6,422	\$	5,335

The company previously disclosed in its consolidated financial statements for the year ended December 31, 2003 that it expects to contribute up to \$5 million and up to \$10 million, respectively, to its U.S. and foreign pension plans during 2004. At June 30, 2004, \$2.1 million and \$2.6 million of contributions have been made to the U.S. and foreign pension plans, respectively.

Nonpension Postretirement Benefit Plans

The components of net periodic benefit cost for nonpension postretirement benefit plans for the three and six months ended June 30, 2004 and 2003 are as follows:

(Dollars in thousands)	Thr	ee Months	Ended	June 30,	Siz	Months En	ded Ju	ne 30,
		2004		2003		2004		2003
Service cost	\$	1,004 5,464 (2,466) 1,675	\$	1,214 6,681 (2,949) 1,421	ş	2,064 10,348 (4,515) 3,462	\$	2,011 11,056 (4,867) 2,351

\$ 11,359 Net periodic benefit cost..... 5,677 \$ 6.367

The company previously disclosed in its consolidated financial statements for the year ended December 31, 2003 that it expects to contribute \$34 million, which represents its expected benefit payments, to its nonpension postretirement benefit plans during 2004. At June 30, 2004, \$17.8 million of benefit payments have been made.

Note 15:

On July 20, 2004, the company completed its acquisition of Group 1 Software, Inc. (Group 1) for a net purchase price of \$321 million of cash. Group 1 is an industry leader in software that enhances mailing efficiency, data quality and customer communications. Group 1 will operate within the Global Enterprise Solutions segment.

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tem 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) contains statements that are forward-looking. These statements are based on current expectations and assumptions that are subject to risks and uncertainties. Actual results could differ materially because of factors discussed in Forward-Looking Statements and elsewhere in this report.

#### Overview -----

In the second quarter of 2004, we grew our existing businesses and continued to execute our long-term growth strategies. The quarter included good market acceptance of new products by small and mid-size, international and document messaging technologies customers and ongoing integration of acquisitions such as DDD Company (DDD) and International Mail Express, Inc. (IMEX). This is consistent with our plan to grow by enhancing the core businesses and expanding our market presence through strategic acquisitions. The acquisition of Group 1 Software, Inc. (Group 1), which was completed on July 20, 2004, is the latest example of our strategy to grow our share of the \$250 billion global mail and document management markets. This acquisition will help us expand our global reach; grow our mailstream participation; and lay the foundation for profitable expansion into the customer communication market.

Revenue increased 6% in the second guarter of 2004 to \$1.21 billion compared with the second quarter of 2003 driven by organic growth in our Global Mailstream Solutions and Global Enterprise Solutions segments, the favorable impact of foreign currency, the acquisitions of DDD and IMEX, and higher revenue at Capital Services. Net income increased 13% in the second quarter of 2004 to \$134.7 million compared with the second quarter of 2003. Diluted earnings per share increased to 58 cents in the second quarter of 2004 from 50 cents in the second quarter of 2003. During the second quarter of 2004, we took several actions as part of our previously announced restructuring program. Net income for the second quarter of 2004 and 2003, was reduced by pre-tax restructuring charges of \$16 million and \$32 million, respectively, or 4 cents and 9 cents, respectively, per diluted share relating to these actions. Second quarter 2004 diluted earnings per share included 3 cents per diluted share from non-core Capital Services operations compared with 4 cents per diluted share in the second quarter of 2003.

See Results of Continuing Operations - second quarter of 2004 vs. second quarter of 2003 below for a more detailed discussion of our results of operations.

Results of Continuing Operations - second quarter of 2004 vs. second quarter of 2003

#### Business segment results

The following table shows revenue and earnings before interest and taxes (EBIT) by business segment for the three months ended June 30, 2004 and 2003:

(Dollars in millions)		Revenue							EBIT	
		Three months ended June 30,					Thre	e mont	hs ended	June 30,
		2004		2003	% change		2004		2003	% change
	•	001		700	F0		0.57	•	0.4.6	40
Global Mailstream Solutions Global Enterprise Solutions	Þ	821 334	\$	783 313	5% 7%	Ş	257 21	Ş	246 19	4% 15%
Capital Services		51		38	35%		25		25	1%
Total	\$	1,206	\$	1,134	6%	\$	303	\$	290	4%

During the second quarter of 2004, Global Mailstream Solutions revenue grew 5% and EBIT grew 4%. Global Mailstream Solutions continued to experience strong growth in its small business solutions and had double-digit growth in its supplies and presort mail services. The quarter's revenue trends also reflect the ongoing change in mix of the product line, where a greater percentage of the revenue is coming from more fully featured smaller systems, supplies, payment solutions, software and services and less from larger system sales. Non-U.S. revenue again experienced strong organic growth and favorable foreign currency exchange rates. All of the major markets in Asia and Europe had positive revenue growth, including Germany, which has experienced improving business trends.

During the second quarter of 2004, Global Enterprise Solutions revenue grew 7% and EBIT grew 15%. Pitney Bowes Management Services (PBMS) reported revenue of \$264 million, a 5% increase over the prior year with improved margins on a sequential basis. The increase in revenue was driven primarily by the acquisition of DDD in 2003. There appeared to be improving demand during the quarter for document management services in several key vertical markets, including the government, legal and financial markets. Document Messaging Technologies (DMT) reported revenue growth of 15% to \$70 million for the quarter, with improved margins over the prior year. DMT benefited from the large backlog of orders generated in previous quarters, in addition to the ongoing customer demand for the company's industry leading inserting systems, such as APSTM and FlowmasterTM inserters. There was also strong growth during the quarter in software solutions offerings.

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During the second quarter of 2004, revenue increased 35% and EBIT increased 1% in the Capital Services segment. Revenue and EBIT were favorably impacted by sale of non-core lease assets. These asset sales contributed approximately 40% and 9% to segment revenue and EBIT respectively. These asset sales are consistent with our ongoing planned strategy to reduce our exposure to non-core, long-term financing on an economically advantageous basis. Second quarter 2004 diluted earnings per share included 3 cents per diluted share from non-core Capital Services operations compared with 4 cents per diluted share in the second quarter of 2003.

#### Revenue by source

Second quarter 2004 revenue included \$338.4 million from sales, up 3% from \$327.8 million in the second quarter of 2003 due primarily to strong DMT and supplies sales and the favorable impact of foreign currency; \$200.6 million from rentals, up 4% from \$193.7 million due primarily to the favorable impact of foreign currency and an increase in the meter population; \$307.6 million from business services, up 10% from \$279.3 million due primarily to the acquisition of DDD and growth in presort operations; \$160.0 million from support services, up 5% from \$152.8 million due primarily to the favorable impact of foreign currency and an increase in the service contract base; \$158.6 million from core financing, up 4% from \$152.9 million due primarily to strong growth in postal payment products; and \$40.7 million from non-core financing, up 48% from \$27.4 million due to the sale of non-core assets.

Costs and expenses

Cost of sales decreased to 44.9% of sales revenue in the second quarter of 2004 compared with 45.0% in the second quarter of 2003.

Cost of rentals decreased to 21.5% of related revenue in the second quarter of 2004 compared with 22.5% in the second quarter of 2003 due primarily to lower repair costs resulting from the shift from electronic to digital meters.

Cost of business services as a percentage of business services revenue was 82.2% in the second quarter of 2004 and 2003.

Cost of support services increased to 53.2% of related revenue in the second quarter of 2004 compared with 52.9% in the second quarter of 2003 due to the increase in mix of lower margin international support services revenue.

Cost of non-core financing in the second quarter of 2004 relates to the sale of a non-core Capital Services operating lease.

Selling, general and administrative expenses decreased to 30.3% of revenue in the second quarter of 2004 compared with 30.7% in the second quarter of 2003 reflecting our continuing emphasis on controlling operating expenses, partially offset by costs associated with investments in infrastructure improvements, and growth initiatives.

Research and development expenses decreased to \$38.9 million in the second quarter of 2004 from \$39.0 million in the second quarter of 2003. Our investment in research and development reflects our commitment to developing new technologies and enhanced mailing and software products.

Net interest expense increased to \$41.7 million in the second quarter of 2004 from \$40.2 million in the second quarter of 2003. The increase was due to higher average interest costs and the consolidation of PBG partially offset by lower average borrowings during the second quarter of 2004 compared with the second quarter of 2003.

The effective tax rate for the second quarter of 2004 was 31.9% compared with 31.3% in the second quarter of 2003. The effective tax rates for the second quarter of 2004 and 2003 included tax benefits of .3% and .7%, respectively, from restructuring charges. The increase in the 2004 effective tax rate also reflects the impact of our strategy to cease originating large-ticket, structured, third-party financing of non-core assets.

Results of Continuing Operations -  $\sin$  months of 2004 vs.  $\sin$  months of 2003

For the first six months of 2004 compared with the same period of 2003, revenue increased 7% to \$2.4 billion, and net income increased 12% to \$261.3 million. Net income for the first six months of 2004 and 2003 was reduced by pre-tax restructuring charges of \$31.3 million (9 cents per diluted share) and \$53.4 million (14 cents per diluted share). The factors that affected revenue and EBIT for the six months ended June 30, 2004 compared with the same period of 2003 included those cited for the second quarter of 2004 versus 2003.

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### Accounting Pronouncements

In December 2002, Statement of Financial Accounting Standards (FAS) No. 148, "Accounting for Stock-Based Compensation - Transition and Disclosure," which amends FAS No. 123, "Accounting for Stock-Based Compensation," was issued. FAS No. 148 provides alternative methods of transition for a voluntary change to the fair value based method of accounting for stock-based employee compensation and requires more prominent and more frequent disclosures in the financial statements of the effects of stock-based compensation. FAS No. 148 is effective January 1, 2003. We adopted the disclosure-only provisions of this statement. See Note 2 to the consolidated financial statements.

In January 2003, the Financial Accounting Standards Board (FASB) issued FASB Interpretation (FIN) No. 46, "Consolidation of Variable Interest Entities." FIN No. 46 requires a variable interest entity to be consolidated by a company if

that company is subject to a majority of the risk of loss from the variable interest entity's activities or is entitled to receive a majority of the entity's residual returns or both. Our ownership of the equity of PBG Capital Partners LLC (PBG) qualifies as a variable interest entity under FIN No. 46. PBG was formed with GATX Corporation in 1997 for the purpose of financing and managing certain leasing related assets. We adopted the provisions of FIN No. 46 effective March 31, 2004. As a result, we consolidated the operations of PBG on March 31, 2004. Prior to March 31, 2004, we accounted for PBG under the equity method of accounting. PBG's minority interest of \$70 million is included in other noncurrent liabilities in the Consolidated Balance Sheets at June 30, 2004. PBG's nonrecourse debt of \$174 million is included in long-term debt and notes payable and current portion of long-term obligations in the Consolidated Balance Sheets at June 30, 2004. The consolidation of PBG did not have a material impact on our results of operations or cash flows.

In December 2003, FAS No. 132 (Revised), "Employer's Disclosure about Pensions and Other Postretirement Benefits," was issued. FAS No. 132 (Revised) retains the disclosure requirements of the original pronouncement and requires additional disclosures relating to assets, obligations, cash flows and net periodic benefit cost. The provisions of FAS No. 132 (Revised) were effective for fiscal years ending after December 15, 2003, except for certain disclosures which are effective for fiscal years ending after June 15, 2004. See Note 14 to the consolidated financial statements.

In May 2004, the FASB issued FASB Staff Position (FSP) No. 106-2, "Accounting and Disclosure Requirements Related to the Medicare Prescription Drug, Improvement and Modernization Act of 2003." The provisions of FSP No. 106-2 are effective July 1, 2004. We are currently evaluating the provisions of this statement, including whether the benefits provided by our nonpension postretirement benefit plans are actuarially equivalent to Medicare Part D under the Act.

### Restructuring Charges

In January 2003, we announced that we would undertake restructuring initiatives related to realigned infrastructure requirements and reduced manufacturing needs for digital equipment. We continue to review the anticipated cost and timing of these restructuring initiatives and currently estimate the total pre-tax cost of these restructuring initiatives will be about \$200 million (\$125 million after tax). As we continue to finalize our restructuring plans, the ultimate amount and timing of the restructuring charges may differ from our current estimates. The charges related to these restructuring initiatives will be recorded as the various initiatives take effect.

The cash outflows related to restructuring charges will be funded primarily by cash from operating activities. The restructuring initiatives are expected to continue to increase our operating efficiency and effectiveness in 2004 and beyond while enhancing growth, primarily as a result of reduced personnel related expenses. See Note 9 to the consolidated financial statements for our accounting policy related to restructuring charges.

In connection with this plan, we recorded pre-tax restructuring charges of \$16.2 million and \$32.1 million for the three months ended June 30, 2004 and 2003, respectively. For the six months ended June 30, 2004 and 2003, pre-tax restructuring charges were \$31.3 million and \$53.4 million, respectively. The pre-tax restructuring charges are composed of:

(Dollars in millions)	Thre	e Months	Ended J	une 30,	Six	Months E	nded Ju	ne 30,
		2004		2003		2004		2003
Severance and benefit costs	\$	5.2	\$	29.2	\$	18.1	\$	47.6
Asset impairments		8.1		0.2		9.4		0.7
Other exit costs		2.9		2.7		3.8		5.1
Total	\$	16.2	\$	32.1	\$	31.3	\$	53.4
	====	======	====	======	====	======	====	======

All restructuring charges, except for the asset impairments, will result in cash outflows. The severance and benefit costs relate to a reduction in workforce of approximately 1,800 employees worldwide from the inception of this plan through June 30, 2004 and expected future workforce reductions of approximately 600 employees. The workforce reductions relate to actions across several of our businesses resulting from infrastructure and process improvements and our continuing efforts to streamline operations, and include managerial, professional, clerical and technical roles. Approximately 66% of the workforce reductions are in Europe and Canada. Asset impairments relate primarily to the write-down of capitalized pre-implementation system costs. Other exit costs relate primarily to lease termination costs, non-cancelable lease payments, consolidation of excess facilities and other costs associated with exiting business activities.

Accrued restructuring charges at June 30, 2004 are composed of the following:

(Dollars in millions)	Ja	alance at anuary 1, 2004	Res	structuring charges		Cash payments		Non-cash charges		Ending balance at June 30, 2004
Severance and benefit costs Asset impairments Other exit costs	ş	27.5 - 4.7	\$	18.1 9.4 3.8	ş	(27.1) - (3.1)	\$	- (9.4) -	\$	18.5 - 5.4
	s	32.2	\$	31.3	s	(30.2)	s	(9.4)	s	23.9

#### Acquisitions

On May 21, 2004, we acquired substantially all of the assets of IMEX for a net purchase price of \$29 million of cash. The results of IMEX's operations have been included in the consolidated financial statements since the date of acquisition. IMEX consolidates letters and flat-sized mail headed to

In October 2003, we acquired DDD for a net purchase price of \$49.5 million, which consisted of approximately \$24.8 million of cash and the issuance of common stock valued at \$24.7 million. DDD offers a broad array of services including, fulfillment services, secure mail processing, manager services, logistics support, and record and information management.

international addresses to reduce postage costs and expedite delivery.

We accounted for the acquisitions of IMEX and DDD under the purchase method and accordingly, the operating results of IMEX and DDD have been included in our consolidated financial statements since the date of acquisition. The acquisition of IMEX and DDD did not materially impact net income for the three and six months ended June 30, 2004.

During 2004 and 2003, we also completed several smaller acquisitions. During 2004 and 2003, we acquired some of our presort businesses and international dealerships. During 2003, we also acquired one of our address printing suppliers. The cost of these acquisitions was in the aggregate less than \$70 million in each year. These acquisitions did not have a material impact on our financial results either individually or on an aggregate basis.

### Liquidity and Capital Resources

Our ratio of current assets to current liabilities decreased to .84 to 1 at June 30, 2004 compared with .95 to 1 at December 31, 2003. The decrease in this ratio was due primarily to the reclassification of long-term debt to short-term debt.

The following table summarizes our cash flows for the six months ended June 30, 2004 and 2003:

(Dollars in thousands)

Six Months Ended June 30,

Cash provided by (used in):				
Operating activities	\$	513 <b>,</b> 962	\$	425,836
Investing activities		(163,988)		(1,981)
Financing activities		(354,788)		(390,036)
Effect of exchange rate changes on cash		2,664		9,192
Net change in cash and cash equivalents	\$	(2,150)	\$	43,011
	===		===	=======

Net cash provided by operating activities consisted primarily of net income adjusted for non-cash items and changes in working capital. Net cash used in investing activities consisted primarily of capital expenditures net of proceeds from the sale of non-core Capital Services assets. Net cash used in financing activities consisted primarily of stock repurchases, dividends paid to stockholders and a decrease in total debt.

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The ratio of total debt to total debt and stockholders' equity was 76.1% and 76.7% at June 30, 2004 and December 31, 2003, respectively. Including the preferred stockholders' equity in a subsidiary company as debt, the ratio of total debt to total debt and stockholders' equity was 77.6% and 78.1% at June 30, 2004 and December 31, 2003, respectively. The decrease in this ratio was driven by a reduction of recourse debt, favorable foreign currency translation adjustments and net income, offset by the \$135 million repurchase of 3.2 million shares of common stock during the six months ended June 30, 2004, the payment of common stock dividends, and the consolidation of PBG's nonrecourse debt.

### Financings and Capitalization

At June 30, 2004, \$456 million remained available under the shelf registration statement filed in October 2001 with the Securities and Exchange Commission, permitting issuances of up to \$2 billion in debt securities, preferred stock and depositary shares. In April 2003, as part of this shelf registration statement, we established a medium-term note program for the issuance of up to \$1.38 billion in aggregate principal, representing the remaining amount available on the shelf at that time.

In June 2003, we issued \$375 million of unsecured fixed rate notes maturing in June 2013. These notes bear interest at an annual rate of 3.875% and pay interest semi-annually beginning December 2003. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In June 2003, we issued \$200 million of unsecured floating rate notes maturing in June 2005. These notes bear interest at a floating rate of LIBOR minus 3 basis points, set two business days preceding the quarterly interest payment dates. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In April 2003, we issued \$350 million of unsecured fixed rate notes maturing in May 2018. These notes bear interest at an annual rate of 4.75% and pay interest semi-annually beginning November 2003. In connection with this issuance, we entered into a \$350 million swap maturing in May 2018, converting this obligation to a floating rate note. The proceeds from these notes were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In February 2003, we sold 6.45% Preferred Stock in a subsidiary of Pitney Bowes Credit Corporation to an outside institutional investor for approximately A\$191 million (\$110 million). As part of this transaction, we agreed to repurchase the stock in 10 years. Additionally, we entered into a cross currency interest rate swap with the same institutional investor, effectively converting the obligation to a \$110 million note that bears interest at a floating rate of approximately LIBOR minus 50 basis points. This note was recorded as long-term debt in our Consolidated Balance Sheets. The proceeds from this transaction were used for general corporate purposes, including the repayment of commercial paper and the repurchase of company stock.

In accordance with the provisions of FIN No. 46, we consolidated PBG's nonrecourse debt on March 31, 2004.

We believe our financing needs for the next 12 months can be met with cash generated internally, debt issued under new and existing shelf registration statements and our existing commercial paper programs. In addition, we maintain a back-up credit facility for our commercial paper program.

# Capital Expenditures

During the first six months of 2004, capital expenditures included \$87.3 million in net additions to property, plant and equipment and \$59.5 million in net additions to rental equipment and related inventories compared with \$82.4 million and \$56.0 million, respectively, in the same period in 2003.

We expect capital expenditures for the remainder of 2004 to be approximately the same as the prior year. These investments will also be affected by the timing of our customers' transition to digital meters.

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Investment in commercial passenger and cargo aircraft leasing transactions

At June 30, 2004 and December 31, 2003, our net investment in commercial passenger and cargo aircraft leasing transactions was \$291 million and \$298 million, respectively, which is composed of transactions with U.S. airlines of \$33 million and \$41 million, respectively, and foreign airlines of \$258 million and \$257 million, respectively. There have been no significant changes to the net investment in commercial passenger and cargo aircraft leasing transactions disclosure from our 2003 Annual Report on Form 10-K. Our net investment in commercial passenger and cargo aircraft leasing portfolio is composed of investments in leveraged lease transactions, direct financing lease transactions and a portion of our investment in PBG. Risk of loss under these transactions is primarily related to: (1) the inability of the airline to make underlying lease payments; (2) our inability to generate sufficient cash flows either through the sale of the aircraft or secondary lease transactions to recover our net investment; and/or (3) in the case of the leveraged lease portfolio, the default of an equity defeasance or other third party credit arrangements. At June 30, 2004 and December 31, 2003, approximately 43% and 42%, respectively, of our remaining net investment in commercial passenger and cargo aircraft leasing investments is further secured by approximately \$126 million and \$125 million, respectively, of equity defeasance accounts or third party credit arrangements.

# Capital Services portfolio

Our investment in Capital Services lease related assets included in our Consolidated Balance Sheets is composed of the following:

(Dollars in millions)	June 30, 2004	Dece	ember 31, 2003
Leveraged leases  Finance receivables (1).  Other assets (1)  Rental equipment (1)	\$ 1,541 683 - 56	\$	1,535 450 51 18
Total	\$ 2,280	\$	2,054

(1) On March 31, 2004 we adopted the provisions of FIN No. 46 and consolidated the assets and liabilities of PBG. Accordingly, the increase in finance receivables and rental equipment at June 30, 2004 reflects the consolidated assets of PBG. Other assets at December 31, 2003 represented our investment in PBG, which at that time was accounted for under the equity method of accounting. See Note 2 to the consolidated financial statements for further details on the impact of adopting FIN No. 46.

The investment in leveraged leases included in our Consolidated Balance Sheets is diversified across the following types of assets:

(Dollars in millions)		June 30, 2004	Dece	mber 31, 2003
Postal equipment	\$	349	\$	338
Locomotives and rail cars		345		360
Commercial aircraft		281		279
Commercial real estate		239		236
Telecommunications		140		139
Rail and bus		133		132
Shipping and handling		54		51
Total leveraged leases	\$	1,541	\$	1,535
	====		====	

At June 30, 2004 and December 31, 2003, our leveraged lease investment in commercial real estate facilities included approximately \$90 million and \$88 million, respectively, related to leases of corporate facilities to four U.S. telecommunication entities, of which \$74 million and \$73 million, respectively, is with lessees that are highly rated.

Additionally, our leveraged lease investment in telecommunications equipment represents leases to three highly rated international telecommunication entities. At June 30, 2004 and December 31, 2003, approximately 84% of this portfolio is further secured by equity defeasance accounts or other third party credit arrangements.

At June 30, 2004 and December 31, 2003, approximately 51% of our total leveraged lease portfolio is further secured by equity defeasance accounts or other third party credit arrangements. In addition, at June 30, 2004 and December 31, 2003, approximately 20% of the remaining leveraged lease portfolio represents leases to highly rated government related organizations which have guarantees or supplemental credit enhancements upon the occurrence of certain events.

Pitney Bowes Inc. - Form 10-Q Six Months Ended June 30, 2004 Page 20

Finance receivables are composed of the following:

(Dollars in millions)		June 30, 2004	Dece	mber 31, 2003
Assets held for sale	\$	19	\$	21
Large ticket single investor leases (1)		376		157
Imagistics lease portfolio		288		272
Total	\$	683	\$	450
	====		====	

<FN>

(1) The increase in large ticket single investor leases at June 30, 2004 reflects the consolidated assets of PBG. See Note 2 to the consolidated financial statements for further details on the impact of adopting FIN No. 46. On July 20, 2004, we completed the acquisition of Group 1 for a net purchase price of \$321 million of cash. Group 1 is an industry leader in software that enhances mailing efficiency, data quality and customer communications. Group 1 will operate within the Global Enterprise Solutions segment.

#### Regulatory Matters

There have been no significant changes to the regulatory matters disclosed in our 2003 Annual Report to Stockholders on Form 10-K.

#### Other regulatory matters

In December 2003, we received accepted closing agreements with the Internal Revenue Service (IRS) showing income tax adjustments for the 1992 to 1994 tax years. The total additional tax for these years is approximately \$5.0 million. Additional tax due for 1995 and future tax years in connection with these closing agreements will not materially affect our future results of operations, financial position or cash flows. In addition to the accepted income tax adjustments, one 1994 proposed adjustment remains in dispute, which could result in additional tax of approximately \$4.3 million. We believe that we have meritorious defenses to this deficiency and that the ultimate outcome will not result in a material effect on our results of operations, financial position or cash flows. We believe that our accruals for tax liabilities are adequate for all open years. However, if the IRS prevails on this deficiency, additional tax may be due for 1995 and future tax years, which could materially affect our future results of operations, financial position or cash flows. At any time, our provision for taxes could be affected by changes in tax laws and interpretations by governments or courts.

The IRS is in the process of completing its examination of our tax returns for the 1995 to 2000 tax years and has issued a notice of proposed adjustment with respect to a Capital Services leasing transaction entered into in 1998. Specifically, the IRS is proposing to disallow certain expenses claimed as deductions on the 1998 through 2000 tax returns. We anticipate receiving similar notices for other leasing transactions entered into during the audit period. The IRS will likely make similar claims for years subsequent to 2000 in future audits with respect to these transactions. The IRS may propose penalties on us with respect to all periods that have been examined.

In addition, in June 2004, the Canada Revenue Agency (CRA) proposed an adjustment for the 1996 to 1999 tax years, relating to intercompany loan transactions. The CRA may propose penalties on us with respect to all periods that have been examined.

We vigorously disagree with the proposed adjustments and intend to aggressively contest these matters through applicable IRS, CRA and judicial procedures, as appropriate. Although the final resolution of the proposed adjustments is uncertain and involves unsettled areas of the law, based on currently available information, we have provided for our best estimate of the probable tax liability for these matters and believe that the resolution of these matters will not have a material effect on our results of operations, financial position or cash flows. However, an unfavorable resolution could have a material effect on our results of operations, financial position or cash flows.

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### Forward-Looking Statements

We want to caution readers that any forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 in this Form 10-Q, other reports or press releases or made by our management involve risks and uncertainties which may change based on various important factors. These forward-looking statements are those which talk about the company's or management's current expectations as to the future and include, but are not limited to, statements about the amounts, timing and results of possible restructuring charges and future earnings. Words such as "estimate," "project," "plan," "believe," "expect," "anticipate," "intend," and similar expressions may identify such forward-looking statements.

Some of the factors which could cause future financial performance to differ materially from the expectations as expressed in any forward-looking statement made by or on our behalf include:

- o changes in international or national political conditions, including any terrorist attacks
- o negative developments in economic conditions, including adverse impacts on customer demand
- o changes in postal regulations
- o timely development and acceptance of new products
- o success in gaining product approval in new markets where regulatory approval is required
- o successful entry into new markets
- o mailers' utilization of alternative means of communication or competitors' products
- o the company's success at managing customer credit risk
- o changes in interest rates
- o foreign currency fluctuations
- o  $\,$  cost, timing and execution of the restructuring plan, including any potential asset impairments
- o timing and execution of the meter transition plan
- o regulatory approvals and satisfaction of other conditions to consummation of any acquisitions and integration of recent acquisitions
- o third-party suppliers' ability to provide product components
- o negative income tax adjustments for prior audit years and changes in tax laws or regulations
- o terms and timing of actions to reduce exposures and disposal of assets in our Capital Services segment
- o continuing developments in the U.S. and foreign airline industry
- o changes in pension and retiree medical costs.

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tem 3. Quantitative and Qualitative Disclosures about Market Risk

There have been no material changes to the quantitative and qualitative disclosures about market risk disclosed in our 2003 Annual Report to Stockholders on Form 10-K.

Item 4. Controls and Procedures

Explanation of Disclosure Controls and Procedures

Our Chief Executive Officer and our Chief Financial Officer, after evaluating the effectiveness of the company's "disclosure controls and procedures" (as defined in the Securities Exchange Act of 1934 ("Exchange Act") Rule 13a-15(e) or 15d-15(e)) as of the end of the period covered by this quarterly report, have concluded that our disclosure controls and procedures are effective based on their evaluation of these controls and procedures required by paragraph (b) of Exchange Act Rules 13a-15 or 15d-15.

Changes in Internal Control over Financial Reporting

There were no changes in our internal control over financial reporting that occurred during our last fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

### Part II - Other Information

Item 1: Legal Proceedings

This Item updates the legal proceedings more fully described in our 2003 Annual Report on Form 10-K, dated March 9, 2004. On May 25, 2004, in Boston Reed v.

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Pitney Bowes, et al. (Superior Court of California, County of Napa, filed

January 16, 2002), the plaintiff filed a notice of appeal from the California court's order granting our motion for summary judgment.

Pitney Bowes Inc. - Form 10-Q Six Months Ended June 30, 2004 Item 2: Changes in Securities, Use of Proceeds and Issuer Purchases of Equity Securities

#### Share Repurchases

We repurchase shares of our common stock under a systematic program to manage the dilution created by shares issued under employee stock plans and for other purposes. This program authorizes repurchases in the open market.

In November 2002, the Board of Directors of Pitney Bowes authorized \$300 million for repurchases of its outstanding shares of common stock on the open market during the subsequent 12 to 24 months. We repurchased 5.4 million shares during the year ended December 31, 2003 for a total price of \$200 million under the November 2002 program leaving \$100 million remaining for future repurchases under this program. We repurchased 2.4 million shares during the six months ended June 30, 2004 for a total price of \$100 million under this program.

On May 10, 2004, the Board of Directors of Pitney Bowes authorized \$300 million for repurchases of its outstanding shares of common stock on the open market during the subsequent 12 to 24 months. We repurchased 0.8 million shares during the three months ended June 30, 2004 for a total price of \$35 million under the May 2004 program leaving \$265 million remaining for future repurchases under this program.

Company Purchases of Equity Securities

The following table summarizes our share repurchase activity for the six months ended June 30, 2004:

Period	Total number of shares purchased		part of publicly	Approximate dollar value of shares that may yet be purchased under the plans (in thousands)
November 2002 Program				
January 2004	_	_	_	\$100,000
February 2004	736,100	\$41.12	736,100	\$70,000
March 2004	1,575,143	\$41.73	1,575,143	\$4,000
April 2004	-	-	-	\$4,000
May 2004	92,644	\$43.17	92,644	\$0
	2,403,887		2,403,887	
May 2004 Program				
May 2004	230,056	\$42.94	230,056	\$290,120
June 2004	569,519	\$44.11	569,519	\$265,000
	799,575		799,575	
Total repurchases	3,203,462		3,203,462	
Total repurchases	•			

Item 4: Submission of Matters to a Vote of Security Holders

Below are the final results of the voting at the annual meeting of Stockholders held on May 10, 2004:

Proposal 1 - Election of Directors

Nominee	For	Withheld			
Linda G. Alvarado	194,322,170	4,336,120			
Ernie Green	192,012,844	6,645,446			
John S. McFarlane	195,082,750	3,575,540			
Eduardo R. Menasce	195,106,164	3,552,126			

Proposal 2 - Ratification of Pricewaterhouse Coopers LLP as Independent Auditors for 2004

For	Against	Abstain			
190,952,995	6,356,203	1,349,092			

Proposal 3 - Stockholder Proposal relating to Political Contributions

For	Against	Abstain				
20,861,948	138,413,373	14,164,502				

Pitney Bowes Inc. - Form 10-Q Six Months Ended June 30, 2004 Page 23

The following other directors continued their term of office after the annual meeting:

Colin G. Campbell	James H. Keyes
Michael J. Critelli	David L. Shedlarz
Jessica P. Einhorn	Michael I. Roth
Herbert L. Henkel	Robert E. Weissman

Item 6: Exhibits and Reports on Form 8-K

#### (a) Exhibits

Reg. S-K Exhibits	Description
(12)	Computation of ratio of earnings to fixed charges
(31.1)	Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
(31.2)	Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
(32.1)	Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section $1350$
(32.2)	Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350

#### (b) Reports on Form 8-K

On April 13, 2004, the company filed a current report on Form 8-K pursuant to Items 5 and 7 thereof, reporting the Press Release dated April 13, 2004 regarding its announcement to acquire Group 1 Software, Inc.

On April 26, 2004, the company filed a current report on Form 8-K pursuant to Items 9 and 12 thereof, reporting the Press Release dated April 26, 2004 regarding its financial results for the quarter ended March 31, 2004.

On May 17, 2004, the company filed a current report on Form 8-K pursuant to Items 7 and 11 thereof, reporting the memorandum to directors and executive officers dated May 14, 2004 regarding the temporary suspension of trading under the company's employee benefit plans.

On May 24, 2004, the company filed a current report on Form 8-K pursuant to Items 5 and 7 thereof, reporting the Press Release dated May 21, 2004 regarding its acquisition of International Mail Express, Inc.

Pitney Bowes Inc. - Form 10-Q Six Months Ended June 30, 2004 Page 24

Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

#### PITNEY BOWES INC.

August 5, 2004

/s/ B. P. Nolop

B. P. Nolop Executive Vice President and

Chief Financial Officer (Principal Financial Officer)

/s/ J. R. Catapano

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J. R. Catapano Controller (Principal Accounting Officer)

# Exhibit Index

Reg. S-K Exhibits	Description
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(Dollars in thousands)	Three Months Ended June 30,			Six Months Ended June 30,				
	2004		2003		2004		2003	
Income before income taxes	\$	197,948	\$	172,968	\$	383,969	\$	339,243
Add: Interest expense Portion of rents representative		42,152		40,714		83,624		84,513
of the interest factor		12,128		11,024		25,343		22,689
Amortization of capitalized interest		367		368		736		736
Minority interest in the income of subsidiary with fixed charges		923		1,001		1,833		2,098
Income as adjusted		253,518		226,075		495,505		449,279
Fixed charges:								
Interest expense	\$	42,152	\$	40,714	\$	83,624	\$	84,513
of the interest factor		12,128		11,024		25,343		22,689
Minority interest, excluding taxes, in the income of subsidiary with fixed charges		1,356		1,456		2,693		3,057
Total fixed charges		55,636		53,194		111,660	\$	110,259
Ratio of earnings to fixed charges		4.56	===	4.25		4.44	===	4.07

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<sup>(1)</sup> The computation of the ratio of earnings to fixed charges has been computed by dividing income before income taxes as adjusted by fixed charges. Included in fixed charges is one-third of rental expense as the representative portion of interest.

# CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Michael J. Critelli, certify that:
- 1. I have reviewed this quarterly report on Form 10-Q of Pitney Bowes Inc.;
- 2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this quarterly report based on such evaluation; and
  - c. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2004

/s/ Michael J. Critelli
----Michael J. Critelli
Chief Executive Officer

# CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

- I, Bruce P. Nolop, certify that:
- 1. I have reviewed this quarterly report on Form 10-Q of Pitney Bowes Inc.;
- 2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this quarterly report based on such evaluation; and
  - c. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2004

/s/ Bruce P. Nolop
----Bruce P. Nolop
Chief Financial Officer

# CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350

The certification set forth below is being submitted in connection with the Quarterly Report of Pitney Bowes Inc. (the "company") on Form 10-Q for the period ended June 30, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), for the purpose of complying with Rule 13a-14(b) or Rule 15d-14(b) of the Securities Exchange Act of 1934 (the "Exchange Act") and Section 1350 of Chapter 63 of Title 18 of the United States Code.

- I, Michael J. Critelli, Chief Executive Officer of the company, certify that, to the best of  $my \ knowledge$ :
- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Exchange Act; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the company.

/s/ Michael J. Critelli ------Michael J. Critelli Chief Executive Officer August 5, 2004

# CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350

The certification set forth below is being submitted in connection with the Quarterly Report of Pitney Bowes Inc. (the "company") on Form 10-Q for the period ended June 30, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), for the purpose of complying with Rule 13a-14(b) or Rule 15d-14(b) of the Securities Exchange Act of 1934 (the "Exchange Act") and Section 1350 of Chapter 63 of Title 18 of the United States Code.

- I, Bruce P. Nolop, Chief Financial Officer of the company, certify that, to the best of  $my \ knowledge$ :
- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Exchange Act; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the company.

/s/ Bruce P. Nolop

Bruce P. Nolop Chief Financial Officer August 5, 2004