

# **Press Release**

# Pitney Bowes Announces Second Quarter 2020 Financial Results

STAMFORD, Conn, July 30, 2020...Pitney Bowes Inc. (NYSE: PBI), a global technology company that provides commerce solutions in the areas of ecommerce, shipping, mailing and financial services, today announced its financial results for the second quarter 2020.

"I want to acknowledge and thank all of the essential workers, including the Pitney Bowes team, for their dedication to their work in what is an unprecedented time. And, likewise, our hearts go out to all who lost loved ones to this virus," said Marc B. Lautenbach, CEO and President, Pitney Bowes.

"It is times like these that test the resilience of our business," Lautenbach continued. "We are fortunate to have taken significant actions over the past several years to move into shipping and invest in our digital capabilities, which now enables us to leverage the benefits of a more agile, flexible and contemporary business. We have momentum and are well positioned to emerge from this time as a better and stronger Company."

#### Financial Overview:

- Revenue of \$837 million, growth of 6 percent as reported and 7 percent when adjusted for the impact of currency
- GAAP EPS loss of \$0.02; Adjusted EPS of \$0.04
- GAAP cash from operations of \$153 million; free cash flow of \$148 million.
- Given the continued uncertainty around Covid-19 and consistent with direction from the last quarter, the Company has suspended its 2020 annual guidance.

#### Other Highlights:

- The Company ended the second quarter with over \$1 billion in cash and short-term investments and remains confident in its liquidity position.
- The Company's next bond maturity is not due until October 2021 for \$172 million.



#### **Second Quarter Results**

Revenue totaled \$837 million, which was growth of 6 percent over prior year on a reported basis and 7 percent when adjusted for the impact of currency.

GAAP earnings per share was a loss of \$0.02, which included charges of \$0.07 for taxes on the settlement of certain investment securities, \$0.02 for discontinued operations and \$0.02 for restructuring and asset impairments, partly offset by a \$0.05 gain on sale of an equity investment.

Adjusted earnings per share were \$0.04.

GAAP cash from operations was \$153 million and free cash flow was \$148 million. Free cash flow increased over prior year as a result of higher accounts payable and accrued liabilities driven by growth in Global Ecommerce and higher customer deposits. Free cash flow also benefited from the higher run-off of finance receivables.

During the quarter, the Company used cash to invest \$34 million in capital expenditures, pay \$9 million in dividends to its common shareholders and make \$5 million in restructuring payments.

On a year-to-date basis, GAAP cash from operations is \$87 million and free cash flow is \$101 million.

Earnings per share results for the second quarter are summarized in the table below:

_	Second Quarter*		
	2020	2019	
GAAP EPS	(\$0.02)	\$0.13	
Discontinued operations	0.02	0.03	
GAAP EPS from continuing operations	\$0.00	\$0.16	
Taxes on settlement of investment securities	0.07	-	
Gain on sale of an equity investment	(0.05)	-	
Restructuring and asset impairments	0.02	0.02	
Transaction costs	-	0.01	
Adjusted EPS	\$0.04	\$0.19	

<sup>\*</sup> The sum of the earnings per share may not equal the totals due to rounding.

### **Business Segment Reporting**

The Commerce Services group includes the Global Ecommerce and Presort Services segments. Global Ecommerce facilitates domestic retail and ecommerce shipping solutions, including fulfillment and returns, and global cross-border ecommerce



transactions. Presort Services provides sortation services to qualify large volumes of First Class Mail, Marketing Mail, Marketing Mail Flats and Bound Printed Matter for postal workshare discounts.

The Sending Technology Solutions segment offers physical and digital mailing and shipping technology solutions, financing, services, supplies and other applications for small and medium businesses to help simplify and save on the sending, tracking and receiving of letters, parcels and flats.

The sum of the segment results may not equal the totals due to rounding.

#### **Commerce Services**

		Second (	Quarter	
(¢ millione)	2020	2019	Y/Y	Y/Y Ex
(\$ millions)	2020	2019	Reported	Currency
Revenue				
Global Ecommerce	\$398	\$282	41%	41%
Presort Services	118	128	(8%)	(8%)
Commerce Services	\$517	\$410	26%	26%
EBITDA				
Global Ecommerce	(\$2)	\$1	>(100%)	
Presort Services	20	23	(9%)	
Commerce Services	\$19	\$24	(21%)	_
EBIT				
Global Ecommerce	(\$19)	(\$16)	(21%)	
Presort Services	13	15	(19%)	
Commerce Services	(\$6)	-	>(100%)	<del>_</del>

#### Global Ecommerce

Revenue driven by significant growth in Domestic Parcel Delivery services volumes as well as Digital Delivery volumes. EBIT margin improved from the first quarter and versus prior year. EBIT and EBITDA margins benefited from lower transportation and warehousing costs per unit as a result of scale achieved in the quarter, offset by incremental costs associated with Covid-19.

#### **Presort Services**

Revenue declined due to lower Marketing Mail and First Class volumes. Marketing Mail Flats and Bound Printed Matter volumes grew significantly over prior year. EBIT and EBITDA margins were impacted by the lower revenue.



#### SendTech Solutions

		Second	l Quarter	
(\$ millions)	2020	2019	Y/Y Reported	Y/Y Ex Currency
Revenue	\$321	\$378	(15%)	(15%)
EBITDA	\$113	\$137	(17%)	
EBIT	\$104	\$125	(16%)	

Revenue declined driven by lower equipment sales, support services, supplies and financing. Business services revenues grew as clients increased their usage of shipping offerings and capabilities. Covid-19 adversely impacted in-period revenue, particularly equipment sales and supplies. EBIT and EBITDA margins performed relatively in-line with prior year despite the lower revenue.

#### 2020 Guidance

Given the continued level of uncertainty around the depth and duration of Covid-19, and consistent with direction provided last quarter, the Company has suspended its 2020 annual guidance.

#### **Conference Call and Webcast**

Management of Pitney Bowes will discuss the Company's results in a broadcast over the Internet today at 8:00 a.m. ET. Instructions for listening to the earnings results via the Web are available on the Investor Relations page of the Company's web site at <a href="https://www.pitneybowes.com">www.pitneybowes.com</a>.

#### **About Pitney Bowes**

Pitney Bowes (NYSE:PBI) is a global technology company providing commerce solutions that power billions of transactions. Clients around the world, including 90 percent of the Fortune 500, rely on the accuracy and precision delivered by Pitney Bowes solutions, analytics, and APIs in the areas of ecommerce fulfillment, shipping and returns; cross-border ecommerce; office mailing and shipping; presort services; and financing. For 100 years, Pitney Bowes has been innovating and delivering technologies that remove the



complexity of getting commerce transactions precisely right. For additional information visit Pitney Bowes, the Craftsmen of Commerce, at <a href="https://www.pitneybowes.com">www.pitneybowes.com</a>.

Editorial -Bill Hughes Chief Communications Officer 203/351-6785 Financial -Adam David VP, Investor Relations 203/351-7175

#### **Use of Non-GAAP Measures**

The Company's financial results are reported in accordance with generally accepted accounting principles (GAAP); however, in its disclosures the Company uses certain non-GAAP measures, such as adjusted earnings before interest and taxes (EBIT), adjusted earnings before interest, taxes, depreciation and amortization (EBITDA), adjusted earnings per share (EPS), revenue growth on a constant currency basis and free cash flow.

The Company reports measures such as adjusted EBIT, adjusted EBITDA and adjusted EPS to exclude the impact of items like discontinued operations, restructuring charges, gains, losses and costs related to acquisitions and dispositions, asset impairment charges, goodwill impairment charges and other unusual or one-time items. While these are actual Company income or expenses, they can mask underlying trends associated with its business. Such items are often inconsistent in amount and frequency and as such, the non-GAAP measures provide investors greater insight into the underlying operating trends of the business.

In addition, revenue growth is presented on a constant currency basis to exclude the impact of changes in foreign currency exchange rates since the prior period under comparison. Constant currency is calculated by converting the current period non-U.S. dollar denominated revenue using the prior year's exchange rate for the comparable quarter. We believe that excluding the impacts of currency exchange rates provides investors a better understanding of the underlying revenue performance. A reconciliation of reported revenue to constant currency revenue can be found in the attached financial schedules.

The Company reports free cash flow in order to provide investors insight into the amount of cash that management could have available for other discretionary uses. Free cash flow adjusts GAAP cash from operations for cash flows of discontinued operations, capital expenditures, restructuring payments, changes in customer deposits held at the Pitney Bowes Bank, transaction costs and other special items. A reconciliation of GAAP cash from operations to free cash flow can be found in the attached financial schedules.



Segment EBIT is the primary measure of profitability and operational performance at the segment level. Segment EBIT is determined by deducting from segment revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses not allocated to a particular business segment, restructuring charges and goodwill and asset impairments, which are recognized on a consolidated basis. The Company also provides segment EBITDA, which further excludes depreciation and amortization expense for the segment, as an additional useful measure of segment profitability and operational performance. A reconciliation of segment EBIT and EBITDA to net income can be found in the attached financial schedules.

Pitney Bowes has provided a quantitative reconciliation to GAAP in supplemental schedules. This information can be found at the Company's web site <a href="https://www.pb.com/investorrelations">www.pb.com/investorrelations</a>.

This document contains "forward-looking statements" about the Company's expected or potential future business and financial performance. Forward-looking statements include, but are not limited to, statements about its future revenue and earnings guidance and other statements about future events or conditions. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that could cause actual results to differ materially from those projected. These risks and uncertainties include the severity, magnitude and duration of the Covid-19 pandemic (Covid-19), including governments' responses to Covid-19, its continuing impact on our operations, employees, the availability and cost of labor, global supply chain and demand across our and our clients' businesses as well as any deterioration or instability in global macroeconomic conditions. Other factors, which could cause future financial performance to differ materially from the expectations, and which may also be exacerbated by Covid-19 or a negative change in the economy, include, without limitation: declining physical mail volumes; changes in postal regulations, or the financial health of posts in the U.S. or other major markets or the loss of, or significant changes to, our contractual relationship with the United States Postal Service (USPS); expenses and potential impacts resulting from a breach of security, including cyber-attacks or other comparable events; our ability to continue to grow volumes, gain additional economies of scale and improve profitability within our Commerce Services group; the loss of some of our larger clients in our Commerce Services group; our success at managing customer credit risk; third-party suppliers' ability to provide products and services required by our clients; changes in labor conditions and transportation costs; capital market disruptions or credit rating downgrades that adversely impact our ability to access capital markets at reasonable costs; our success in developing and marketing new products and services and obtaining regulatory approvals, if required; competitive factors, including pricing pressures, technological



developments and the introduction of new products and services by competitors and other factors as more fully outlined in the Company's 2019 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission. Pitney Bowes assumes no obligation to update any forward-looking statements contained in this document as a result of new information, events or developments.

Note: Consolidated statements of income; revenue, EBIT and EBITDA by business segment; and reconciliations of GAAP to non-GAAP measures for the three months and six months ended June 30, 2020 and 2019, and consolidated balance sheets at June 30, 2020 and December 31, 2019 are attached.



## Pitney Bowes Inc.

## **Consolidated Statements of Income (Loss)**

(Unaudited; in thousands, except per share amounts)

	Three months ended June 30,			June 30,		Six months e	nded June 30,		
		2020		2019		2020		2019	
Revenue:		_							
Business services	\$	528,990	\$	417,963	\$	973,369	\$	824,508	
Support services		113,786		127,705		235,801		256,304	
Financing		85,462		92,419		174,540		189,462	
Equipment sales		57,837		85,551		134,110		175,338	
Supplies		32,773		46,490		78,482		97,443	
Rentals		18,644		18,445		37,458		40,602	
Total revenue		837,492		788,573		1,633,760		1,583,657	
Costs and expenses:									
Cost of business services		454,311		337,918		828,976		664,964	
Cost of support services		36,725		40,520		76,485		82,367	
Financing interest expense		11,939		11,043		24,428		22,407	
Cost of equipment sales		47,920		58,570		105,279		122,235	
Cost of supplies		8,379		11,758		20,619		25,308	
Cost of rentals		6,022		8,418		12,400		18,133	
Selling, general and administrative		233,631		241,467		482,264		503,136	
Research and development		7,467		13,572		19,583		26,149	
Goodwill impairment		-		-		198,169		-	
Restructuring charges and asset impairments		4,922		5,899		8,739		9,599	
Interest expense, net		26,446		28,019		52,329		55,621	
Other components of net pension and postretirement income		386		(1,618)		235		(2,256)	
Other (income) expense		(17,375)		(27)		16,112		17,683	
Total costs and expenses		820,773		755,539		1,845,618		1,545,346	
Income (loss) from continuing operations before taxes		16,719		33,034		(211,858)		38,311	
Provision for income taxes		17,016		3,724		6,986		11,544	
(Loss) income from continuing operations		(297)		29,310		(218,844)		26,767	
(Loss) income from discontinued operations, net of tax		(3,032)		(5,613)		7,032		(5,729)	
Net (loss) income	\$	(3,329)	\$	23,697	\$	(211,812)	\$	21,038	
Dacis (lace) corriegs per chara (4):									
Basic (loss) earnings per share (1):  Continuing operations	\$		\$	0.17	\$	(1.28)	\$	0.15	
Discontinued operations	Ф	(0.02)	Ф	(0.03)	Φ	0.04	Ф	(0.03)	
Net (loss) income	\$	(0.02)	\$	0.13	\$	(1.24)	\$	0.12	
Diluted (loss) earnings per share (1):									
Continuing operations	\$	_	\$	0.16	\$	(1.28)	\$	0.15	
Discontinued operations	Ψ	(0.02)	Ψ	(0.03)	Ψ	0.04	4	(0.03)	
Net (loss) income	\$	(0.02)	\$	0.13	\$	(1.24)	\$	0.12	
Weighted-average shares used in diluted earnings per share		171,478		178,281		171,167		182,638	
				<del></del>					

<sup>(1)</sup> The sum of the earnings per share amounts may not equal the totals due to rounding.



# Pitney Bowes Inc. Consolidated Balance Sheets

(Unaudited; in thousands)

Assets	June 30, 2020	December 31, 2019
Current assets:		
Cash and cash equivalents	\$ 862,897	\$ 924,442
Short-term investments	153,221	115,879
Accounts and other receivables, net	391,748	373,471
Short-term finance receivables, net	555,196	629,643
Inventories	73,653	68,251
Current income taxes	1,893	5,565
Other current assets and prepayments	121,924	101,601
Assets of discontinued operations		17,229
Total current assets	2,160,532	2,236,081
Property, plant and equipment, net	375,465	376,177
Rental property and equipment, net	40,875	41,225
Long-term finance receivables, net	583,839	625,487
Goodwill	1,132,785	1,324,179
Intangible assets, net	175,460	190,640
Operating lease assets	199,162	200,752
Noncurrent income taxes	68,449	71,903
Other assets	379,611	400,456
Total assets	\$ 5,116,178	\$ 5,466,900
<u>Liabilities and stockholders' equity</u> Current liabilities:		
Accounts payable and accrued liabilities	\$ 732,048	\$ 793,690
Customer deposits at Pitney Bowes Bank	613,449	591,118
Current operating lease liabilities	35,432	36,060
Current portion of long-term debt	163,257	20,108
Advance billings	122,606	101,920
Current income taxes	11,723	17,083
Liabilities of discontinued operations	<u> </u>	9,713
Total current liabilities	1,678,515	1,569,692
Long-term debt	2,553,490	2,719,614
Deferred taxes on income	270,376	274,435
Tax uncertainties and other income tax liabilities	35,928	38,834
Noncurrent operating lease liabilities	177,901	177,711
Other noncurrent liabilities	355,388_	400,518
Total liabilities	5,071,598	5,180,804
Stockholders' equity:		
Common stock	323,338	323,338
Additional paid-in-capital	68,498	98,748
Retained earnings	5,188,119	5,438,930
Accumulated other comprehensive loss	(836,262)	(840,143)
Treasury stock, at cost	(4,699,113)	(4,734,777)
Total stockholders' equity  Total liabilities and stockholders' equity	44,580 \$ 5,116,178	\$ 5,466,900
rotal habilities and stockholders equity	\$ 5,116,178	\$ 5,466,900



# Pitney Bowes Inc. Business Segment Revenue

(Unaudited; in thousands)

	 Three	mont	hs ended Ju	ne 30,	Six months ended June 30,					
	2020		2019	% Change		2020		2019	% Change	
REVENUE										
Global Ecommerce	\$ 398,453	\$	282,319	41%	\$	690,776	\$	548,573	26%	
Presort Services	118,127		128,138	(8%)		258,847		262,985	(2%)	
Commerce Services	516,580		410,457	26%		949,623		811,558	17%	
Sending Technology Solutions	320,912		378,116	(15%)		684,137		772,099	(11%)	
Total revenue - GAAP	 837,492		788,573	6%		1,633,760		1,583,657	3%	
Currency impact on revenue	2,627		-			4,967		-		
Revenue, at constant currency	\$ 840,119	\$	788,573	7%	\$	1,638,727	\$	1,583,657	3%	



Three months ended June 30,

# Pitney Bowes Inc. Business Segment EBIT & EBITDA

(Unaudited; in thousands)

				Tillee Illollula e					
		2020			2019		%cha	nge	
	EBIT (1)	D&A	EBITDA	EBIT (1)	D&A	EBITDA	EBIT	EBITDA	
Clahal Faaramaraa	\$ (18.894)	Ф 47.007	¢ (4.507)	¢ (45.570)	Ф 40 000	¢ 4207	(240/)	. (4000/)	
Global Ecommerce Presort Services	* ( -, ,	. ,	\$ (1,597) 20,439	\$ (15,576)	. ,	\$ 1,307 22,550	(21%)	>(100%)	
	12,582	7,857		15,462	7,088		(19%)	(9%)	
Commerce Services	(6,312)	25,154	18,842	(114)	23,971	23,857	>(100%)	(21%)	
Sending Technology Solutions	104,268	8,776	113,044	124,738	11,911	136,649	(16%)	(17%)	
Segment total	\$ 97,956	\$ 33,930	131,886	\$ 124,624	\$ 35,882	160,506	(21%)	(18%)	
Reconciliation of Segment EBITDA to Net (Loss) Income:									
Segment depreciation and amortization			(33,930)			(35,882)			
Unallocated corporate expenses (2)			(49,489)			(45,048)			
Interest, net			(38,385)			(39,062)			
Restructuring charges and asset impairments			(4,922)			(5,899)			
Gain on sale of equity investment			11,908			-			
Transaction costs			(349)			(1,581)			
Provision for income taxes			(17,016)			(3,724)			
(Loss) income from continuing operations			(297)			29,310			
Loss from discontinued operations, net of tax			(3,032)			(5,613)			
Net (loss) income			\$ (3,329)			\$ 23,697			
		2020		Six months en	2019	,	%cha	nge	
	EBIT (1)	D&A	EBITDA	EBIT (1)	D&A	EBITDA	EBIT	EBITDA	
Global Ecommerce	\$ (48,369)	\$ 35,363	\$ (13,006)	\$ (30,176)	\$ 33,341	\$ 3,165	(60%)	>(100%)	
Presort Services	28,277	15,631	43,908	30,528	14,008	44,536	(7%)	(1%)	
Commerce Services	(20,092)	50,994	30,902	252			(1 /0)	(170)	
				352	47,349	47,701	>(100%)	(35%)	
Sending Technology Solutions	210,830	17,815	228,645	247,141	47,349 20,768				
Sending Technology Solutions Segment Total	210,830 \$ 190,738	17,815 \$ 68,809	228,645		,	47,701	>(100%)	(35%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income:			259,547	247,141	20,768	47,701 267,909 315,610	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization			259,547 (68,809)	247,141	20,768	47,701 267,909 315,610 (68,117)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2)			(68,809) (93,211)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net			(68,809) (93,211) (76,757)	247,141	20,768	47,701 267,909 315,610 (68,117)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment			(68,809) (93,211) (76,757) (198,169)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments			(68,809) (93,211) (76,757) (198,169) (8,739)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment			(68,809) (93,211) (76,757) (198,169)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments			(68,809) (93,211) (76,757) (198,169) (8,739)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments Gain on sale of equity investment			(68,809) (93,211) (76,757) (198,169) (8,739) 11,908	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028) - (9,599) - (19,549)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments Gain on sale of equity investment Loss on debt extinguishment			(68,809) (93,211) (76,757) (198,169) (8,739) 11,908 (36,987) (641) (6,986)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028) (9,599) - (19,549) (11,544)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments Gain on sale of equity investment Loss on debt extinguishment Loss on dispositions and transaction costs			(68,809) (93,211) (76,757) (198,169) (8,739) 11,908 (36,987) (641)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028) - (9,599) - (19,549)	>(100%)	(35%) (15%)	
Segment Total  Reconciliation of Segment EBITDA to Net (Loss) Income: Segment depreciation and amortization Unallocated corporate expenses (2) Interest, net Goodwill impairment Restructuring charges and asset impairments Gain on sale of equity investment Loss on debt extinguishment Loss on dispositions and transaction costs Provision for income taxes			(68,809) (93,211) (76,757) (198,169) (8,739) 11,908 (36,987) (641) (6,986)	247,141	20,768	47,701 267,909 315,610 (68,117) (102,006) (78,028) (9,599) - (19,549) (11,544)	>(100%)	(35%) (15%)	

<sup>(1)</sup> Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges, and other items that are not allocated to a particular business segmen (2) Includes corporate depreciation and amortization expense of \$7,138 and \$5,210 for the three months ended June 30, 2020 and 2019, respectively and \$12,978 and \$9,860 for the six months ended June 30, 2020 and 2019, respectively.



## Pitney Bowes Inc.

# Reconciliation of Reported Consolidated Results to Adjusted Results

(Unaudited; in thousands, except per share amounts)

	Three months ended June 30,		Six months ended June 30,					
		2020		2019		2020		2019
Reconciliation of reported net (loss) income to adjusted net income, adjusted EBIT and adjusted EBITDA								
Net (loss) income	\$	(3,329)	\$	23,697	\$	(211,812)	\$	21,038
Loss (income) from discontinued operations, net of tax		3,032		5,613		(7,032)		5,729
Goodwill impairment		-		-		196,600		-
Restructuring charges and asset impairments		3,183		4,242		5,854		6,987
Gain on sale of equity investment		(8,943)		-		(8,943)		-
Tax on settlement of investment securities		12,229		-		12,229		-
Loss on extinguishment of debt		-		-		27,777		-
Loss on dispositions and transaction costs		264		1,171		487		20,786
Adjusted net income		6,436		34,723		15,160		54,540
Interest, net		38,385		39,062		76,757		78,028
Provision for income taxes, as adjusted		3,646		5,791		5,610		12,919
Adjusted EBIT		48,467		79,576		97,527		145,487
Depreciation and amortization		41,068		41,092		81,787		77,977
Adjusted EBITDA	\$	89,535	\$	120,668	\$	179,314	\$	223,464
Diluted (loss) earnings per share Loss (income) from discontinued operations, net of tax Goodwill impairment Restructuring charges and asset impairments Gain on sale of equity investment Tax on settlement of investment securities Loss on debt extinguishment	\$	(0.02) 0.02 - 0.02 (0.05) 0.07	\$	0.13 0.03 - 0.02 -	\$	(1.24) (0.04) 1.14 0.03 (0.05) 0.07 0.16	\$	0.12 0.03 - 0.04 - -
Loss on dispositions and transaction costs		<del>-</del>		0.01	_	<u>-</u> _		0.11
Adjusted diluted earnings per share  Note: The sum of the earnings per share amounts may not equal the totals due t	\$ o roundi	0.04 ng.	\$	0.19	\$	0.09	\$	0.30
Reconciliation of reported net cash from operating activities to								
free cash flow		153,093	\$	17,054	\$	86,809	\$	86,782
	\$	100,000	-			,		00,702
Net cash provided by operating activities	*	618	•	(4,277)		38,423	·	,
Net cash provided by operating activities Net cash used in (provided by) operating activities - discontinued opera	*	,	Ť	(4,277) (31,493)			·	(5,534)
Net cash provided by operating activities Net cash used in (provided by) operating activities - discontinued opera Capital expenditures	*	618	Ť			38,423	·	(5,534)
free cash flow  Net cash provided by operating activities  Net cash used in (provided by) operating activities - discontinued opera  Capital expenditures  Restructuring payments  Change in customer deposits at PB Bank	*	618 (34,176)	Ť	(31,493)		38,423 (59,954)	·	(5,534) (59,187) 13,005
Net cash provided by operating activities Net cash used in (provided by) operating activities - discontinued opera Capital expenditures Restructuring payments	*	618 (34,176) 5,318		(31,493) 4,759		38,423 (59,954) 11,365		(5,534) (59,187)