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## Pitney Bowes Full Year \& Fourth Quarter 2017 Results

January 31, 2018

## Forward-Looking Statements

This document contains "forward-looking statements" about the Company's expected or potential future business and financial performance. Forward-looking statements include, but are not limited to, statements about its future revenue and earnings guidance and other statements about future events or conditions, including statements about the potential outcome of the Board's exploration of strategic alternatives and the impact of Tax Legislation. Forward-looking statements are not guarantees of future performance and involve risks and uncertainties that could cause actual results to differ materially from those projected. These risks and uncertainties include, but are not limited to: declining physical mail volumes; competitive factors, including pricing pressures, technological developments, the introduction of new products and services by competitors, and fuel prices; our success in developing new products and services, including digital-based products and services, obtaining regulatory approvals, if needed, of new products, and the market's acceptance of these new products and services; our ability to fully utilize the enterprise business platform in North America, and successfully deploy it in major international markets without significant disruptions to existing operations; a breach of security, including a cyberattack or other comparable event; the continued availability and security of key information technology systems and the cost to comply with information security requirements and privacy laws; changes in postal or banking regulations; changes in, or loss of, our contractual relationships with the United States Postal Service; the risk of losing large clients in the Global Ecommerce segment; macroeconomic factors, including global and regional business conditions that adversely impact customer demand, foreign currency exchange rates, interest rates and labor conditions; capital market disruptions or credit rating downgrades that adversely impact our ability to access capital markets at reasonable costs; management of outsourcing arrangements; integrating newly acquired businesses, including operations and product and service offerings; management of customer credit risk; any potential impact from the announcement that the Board is conducting a review of strategic alternatives and other factors beyond its control as more fully outlined in the Company's 2016 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission. Pitney Bowes assumes no obligation to update any forward-looking statements contained in this document as a result of new information, events or developments.


#### Abstract

Note: Consolidated statements of income; revenue and EBIT by business segment; and reconciliation of GAAP to non-GAAP measures for the three months and twelve months ended December 31, 2017 and 2016, and consolidated balance sheets as of December 31, 2017 and December 31, 2016 are attached.


## Use of Non-GAAP Measures

The Company's financial results are reported in accordance with generally accepted accounting principles (GAAP); however, in our disclosures we use certain non-GAAP measures, such as adjusted earnings before interest and taxes, Adjusted EPS, revenue growth on a constant currency basis, free cash flow and Segment EBIT.

The Company reports measures such as adjusted earnings before interest and taxes (EBIT) and Adjusted EPS and adjusted net income to exclude the impact of special items like restructuring charges, tax adjustments, goodwill and asset write-downs, and costs related to dispositions and acquisitions. While these are actual Company expenses, they can mask underlying trends associated with its business. Such items are often inconsistent in amount and frequency and as such, the adjustments allow an investor greater insight into the current underlying operating trends of the business.

In addition, revenue growth is presented on a constant currency basis to exclude the impact of changes in foreign currency exchange rates since the prior period under comparison. Constant currency measures are intended to help investors better understand the underlying operational performance of the business excluding the impacts of shifts in currency exchange rates over the period. Constant currency is calculated by converting our current quarter reported results using the prior year's exchange rate for the comparable quarter. This comparison allows an investor insight into the underlying revenue performance of the business and true operational performance from a comparable basis to prior period. A reconciliation of reported revenue to constant currency revenue can be found in the Company's attached financial schedules.

## Use of Non-GAAP Measures

The Company reports free cash flow in order to provide investors insight into the amount of cash that management could have available for other discretionary uses. Free cash flow adjusts GAAP cash from operations for capital expenditures, restructuring payments, unusual tax settlements, contributions to the Company's pension fund and cash used for other special items. A reconciliation of GAAP cash from operations to free cash flow can be found in the Company's attached financial schedules.

In addition, Management uses segment EBIT to measure profitability and performance at the segment level. Segment EBIT is determined by deducting from revenue the related costs and expenses attributable to the segment. Segment EBIT excludes interest, taxes, general corporate expenses not allocated to a particular business segment, restructuring charges and goodwill and asset impairments, which are recognized on a consolidated basis. A reconciliation of Segment EBIT to the Company's total Net Income can be found in the Company's attached financial schedules.

Pitney Bowes has provided a quantitative reconciliation to GAAP in supplemental schedules. This information may also be found at the Company's web site www.pb.com/investorrelations
"For the fourth quarter and full year, we moved our company to growth. We saw our full year revenue grow in four out of our six segments and our total revenue showed positive growth on both a reported basis and excluding the impact of the Newgistics acquisition.
"Pitney Bowes is a different company today than it was five years ago. Our strategy is working and the investments we have made for the long-term across all of our businesses are paying off. While we are pleased with the progress we are making, there is more to do to transform our Company and unlock shareholder value."

## Full Year 2017 Results

## Full Year 2017 - Adjusted Results ${ }^{(1,2)}$ <br> \$ millions, except EPS


(1) A reconciliation of GAAP to Non-GAAP measures can be found in the appendix of this presentation.
(2) Full Year 2017 results include Q4 results for Newgistics

## Full Year 2017 - Revenue Results ${ }^{(1)}$ <br> \$ millions





(1) Full Year 2017 results include Q4 results for Newgistics

Pitney Bowes Inc | Fourth Quarter \& Full Year 2017 Earnings

## Full Year 2017 - Financial Highlights

$\square$ Revenue of $\$ 3.5$ billion

- 4\% growth over prior year largely driven by the Newgistics acquisition

GAAP EPS of $\$ 1.39$
$\square$ Adjusted EPS of $\$ 1.41$

GAAP cash from operations of $\$ 496$ million
Free Cash Flow of $\$ 384$ million

Total debt increased $\$ 465$ million versus prior year, which was largely attributable to the Newgistics acquisition

## Full Year 2017 - Impact of Tax Legislation

Full Year 2017 GAAP EPS includes:

- An estimated one-time, non-cash net benefit of $\$ 39$ million, or \$0.21 earnings per share, recorded on the provision for income tax line related to the enactment of the Tax Cuts and Jobs Act of 2017 (Tax Legislation)

This net benefit is comprised of:

- $\$ 130$ million benefit related to the remeasurement of net U.S. deferred tax liabilities arising from a lower U.S. corporate tax rate
O Offset by an estimated $\$ 91$ million related primarily to a U.S. tax on the unremitted earnings of the Company's foreign subsidiaries


## Full Year 2017 - Earnings Per Share Reconciliation ${ }^{(1)}$

|  | FY 2017 | FY 2016 |
| :--- | :---: | :---: |
| GAAP EPS | $\$ 1.39$ | $\$ 0.49$ |
| Discontinued operations - loss | - | $\$ 0.01$ |
| GAAP EPS from continuing operations | $\$ 1.39$ | $\$ 0.51$ |
| Tax Legislation | $(\$ 0.21)$ | - |
| Restructuring Charges and Asset Impairments, net | $\$ 0.21$ | $\$ 0.22$ |
| Transaction Costs | $\$ 0.03$ | - |
| Loss on Extinguishment of Debt | $\$ 0.01$ | - |
| Gain on Sale of Technology | $(\$ 0.03)$ | - |
| Goodwill Impairment Charge | - | $\$ 0.89$ |
| Preferred Stock Redemption | - | $\$ 0.03$ |
| Impact of Divestiture Transactions | - | $\$ 0.02$ |
| Adjusted EPS | $\$ 1.41$ | $\$ 1.68$ |
| $(1)$ The sum of earnings per share may not equal the totals above due to rounding. |  |  |

## Fourth Quarter 2017 Results

## Fourth Quarter 2017 - Adjusted Results ${ }^{(1,2)}$ <br> \$ millions, except EPS


(1) A reconciliation of GAAP to Non-GAAP measures can be found in the appendix of this presentation.
(2) Q4 2017 results include Newgistics

## Fourth Quarter 2017 - Revenue Results ${ }^{(1)}$ <br> \$ millions


(1) Q4 2017 results include Newgistics.

## Fourth Quarter 2017 - Financial Highlights

Revenue of $\$ 1.0$ billion

- 18\% growth over prior year as reported
- 17\% growth over prior year at constant currency
- GAAP EPS of $\$ 0.48$
- Adjusted EPS of $\$ 0.40$

G GAAP cash from operations of $\$ 165$ million

- Free Cash Flow of $\$ 145$ million

Acquired Newgistics for $\$ 475$ million; transaction closed on October 2, 2017

- Redeemed $\$ 350$ million of debt prior to scheduled May 2018 maturity


## Fourth Quarter 2017 - Impact of Tax Legislation

Fourth Quarter 2017 GAAP EPS includes:

- An estimated one-time, non-cash net benefit of $\$ 39$ million, or \$0.21 earnings per share, recorded on the provision for income tax line related to the enactment of the Tax Cuts and Jobs Act of 2017 (Tax Legislation)

This net benefit is comprised of:

- $\$ 130$ million benefit related to the remeasurement of net U.S. deferred tax liabilities arising from a lower U.S. corporate tax rate
O Offset by an estimated $\$ 91$ million related primarily to a U.S. tax on the unremitted earnings of the Company's foreign subsidiaries


## Fourth Quarter 2017 - Earnings Per Share Reconciliation ${ }^{(1)}$

|  | Q4 2017 | Q4 2016 |
| :--- | :---: | :---: |
| GAAP EPS | $\mathbf{\$ 0 . 4 8}$ | $\mathbf{( \$ 0 . 4 5 )}$ |
| Discontinued operations | - | - |
| GAAP EPS from continuing operations | $\mathbf{\$ 0 . 4 8}$ | $\mathbf{( \$ 0 . 4 5 )}$ |
| Tax Legislation | $(\$ 0.21)$ | - |
| Restructuring Charges and Asset Impairments, net | $\$ 0.10$ | $\$ 0.05$ |
| Transaction Costs | $\$ 0.01$ | - |
| Loss on Extinguishment of Debt | $\$ 0.01$ | - |
| Gain on Sale of Technology | - | - |
| Goodwill Impairment Charge | - | $\$ 0.90$ |
| Preferred Stock Redemption | - | $\$ 0.01$ |
| Impact of Divestiture Transactions | - | $\$ 0.01$ |
| Adjusted EPS | $\mathbf{\$ 0 . 4 0}$ | $\$ 0.53$ |
| $(1)$ The sum of earnings per share may not equal the totals above due to rounding. |  |  |

# Fourth Quarter 2017 Business Segment Results" 

(1) Segment results for the quarter and prior year may not equal the subtotals for each segment group due to rounding

## Fourth Quarter 2017 Financial Performance SMB Solutions Group

|  | Q4 | Q4 | Y/Y \% | Y/Y \% |
| :---: | :---: | :---: | :---: | :---: |
| (\$ millions) | 2017 | 2016 | Reported | Ex Currency |

Revenue

| North America Mailing | $\$ 340$ | $\$ 363$ | $(6 \%)$ | $(7 \%)$ |
| :--- | ---: | ---: | ---: | ---: |
| International Mailing | 102 | 102 | $(1 \%)$ | $(7 \%)$ |
| Subtotal Revenue | $\$ 441$ | $\$ 465$ | $\mathbf{( 5 \% )}$ | $\mathbf{( 7 \% )}$ |
| EBIT |  |  |  |  |
| $\quad$ North America Mailing | $\$ 128$ | $\$ 143$ | $(11 \%)$ |  |
| International Mailing | 12 | 12 | $2 \%$ |  |
| Subtotal EBIT | $\$ 140$ | $\$ 155$ | $\mathbf{( 1 0 \% )}$ |  |

North America Mailing

- Equipment sales grew largely due to performance of the new SendPro C-Series product; partially offset by lower tabletop inserter sales.
- Recurring revenue streams declined, largely around financing, rentals and service revenues.
- EBIT margin was lower largely due to the decline in recurring revenue streams.


## International Mailing

- Revenue declined primarily due to lower equipment sales.
- Equipment sales declined in the UK and the Nordics; partially offset by growth in Australia and Japan.
- EBIT margin increased slightly due to lower expenses.


## Fourth Quarter 2017 Financial Performance Enterprise Business Solutions Group

| (\$ millions) | $\begin{gathered} \text { Q4 } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2016 \end{gathered}$ | Y/Y \% <br> Reported | $\begin{gathered} \text { Y/Y \% } \\ \text { Ex Currency } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Revenue |  |  |  |  |
| Production Mail | \$128 | \$115 | 11\% | 8\% |
| Presort Services | 128 | 118 | 8\% | 8\% |
| Subtotal Revenue | \$256 | \$233 | 10\% | 8\% |
| EBIT |  |  |  |  |
| Production Mail | \$19 | \$19 | 2\% |  |
| Presort Services | 28 | 26 | 8\% |  |
| Subtotal EBIT | \$47 | \$45 | 6\% |  |

Production Mail

- Equipment sales grew double-digits largely due to higher print and sorter equipment placements.
- EBIT margin declined primarily as a result of the mix of products within equipment sales.


## Presort Services

- Revenue growth was driven by improved revenue per piece
- Revenue benefited from higher First Class mail, parcel and flats volumes processed; partially offset by lower Standard Class mail volumes processed.
- EBIT margin was relatively flat to prior year.


## Fourth Quarter 2017 Financial Performance Digital Commerce Solutions Group

|  | Q4 | Q4 | Y/Y \% | Y/Y \% |
| :---: | :---: | :---: | :---: | :---: |
| (\$ millions) | 2017 | 2016 | Reported | Ex Currency |

Revenue

| Software | $\$ 88$ | $\$ 91$ | $(3 \%)$ | $(5 \%)$ |
| :--- | :---: | :---: | :--- | :---: |
| $\quad$ Global Ecommerce | 263 | 98 | $169 \%$ | $168 \%$ |
| Subtotal Revenue | $\$ 352$ | $\$ 189$ | $\mathbf{8 6 \%}$ | $\mathbf{8 4 \%}$ |
| EBIT |  |  |  |  |
| $\quad$ Software | $\$ 10$ | $\$ 12$ | $(15 \%)$ |  |
| $\quad$ Global Ecommerce | - | 6 | $(100 \%)$ |  |
| Subtotal EBIT | $\mathbf{\$ 1 0}$ | $\mathbf{\$ 1 8}$ | $\mathbf{( 4 2 \% )}$ |  |

Software

[^0]
## Global Ecommerce

- Results included a full quarter of revenue from Newgistics. Newgistics exceeded expectations on volumes processed in the quarter and delivered strong revenue growth over its prior year results.
- Excluding Newgistics, the segment continued to generate double-digit revenue growth, which was driven by strong performance in both cross border retail and marketplace volumes along with domestic shipping. The domestic shipping increase is driven by Complete ${ }^{T M}$ Delivery, which is an end-to-end carrier service enabled by the Company's shipping APl's.
- EBIT margin declined largely due to investments in market growth opportunities as well as the amortization of acquisitionrelated intangible assets.


## 2018 Guidance

## 2018 Guidance

This guidance discusses future results, which are inherently subject to unforeseen risks and developments. As such, discussions about the business outlook should be read in the context of an uncertain future, as well as the risk factors identified in the safe harbor language at the end of this release and as more fully outlined in the Company's 2016 Form 10-K Annual Report and other reports filed with the Securities and Exchange Commission.

This guidance excludes any unusual items that may occur or additional portfolio or restructuring actions, not specifically identified, as the Company implements plans to further streamline its operations and reduce costs. Revenue guidance is provided on a constant currency basis. The Company cannot reasonably predict the impact that future changes in currency exchange rates will have on revenue and net income. Additionally, the Company cannot provide GAAP EPS and GAAP cash from operations guidance due to the uncertainty of future potential restructurings, goodwill and asset write-downs, unusual tax settlements or payments and contributions to its pension funds, acquisitions, divestitures and other potential adjustments, which could (individually or in the aggregate) have a material impact on the Company's performance. The Company's guidance is based on an assumption that the global economy and foreign exchange markets in 2018 will not change significantly.

## 2018 Guidance

|  | 2018 <br> Guidance |
| :--- | :---: |
| Revenue growth \% vs prior year <br> (constant currency basis) | $9 \%$ to $13 \%$ |
| Adjusted Earnings per Share | $\$ 1.40$ to $\$ 1.55$ |
| Free Cash Flow (\$ millions) | $\$ 350$ to $\$ 400$ |

## 2018 Guidance

As a result of the Tax Legislation, the Company expects its annual tax rate on adjusted earnings to be in the range of $23 \%$ to $27 \%$, or relatively flat to 2017. In addition to the lower tax rate, the Company also expects to repatriate cash and will use the cash to pay down debt.

The impact of Tax Legislation consists of preliminary estimates and is subject to change. Information regarding the impact of Tax Legislation is based on current calculations and interpretations, as well as assumptions and expectations relating to Tax Legislation, which are subject to further guidance and change.

## Financial Schedules

# Pitney Bowes Inc. 

## Consolidated Statements of Income

(Unaudited; in thousands, except share and per share amounts)

|  | Three months ended December 31, |  |  |  | Twelve months ended December 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2017 |  | 2016 |  | 2017 |  | 2016 |  |
| Revenue: |  |  |  |  |  |  |  |  |
| Equipment sales | \$ | 200,555 | \$ | 190,306 | \$ | 679,803 | \$ | 675,451 |
| Supplies |  | 64,482 |  | 64,051 |  | 252,824 |  | 262,682 |
| Software |  | 88,464 |  | 90,901 |  | 352,595 |  | 348,661 |
| Rentals |  | 94,578 |  | 103,032 |  | 386,348 |  | 412,738 |
| Financing |  | 80,834 |  | 89,632 |  | 331,416 |  | 366,547 |
| Support services |  | 123,911 |  | 129,188 |  | 478,536 |  | 512,820 |
| Business services |  | 396,293 |  | 219,959 |  | 1,068,426 |  | 827,676 |
| Total revenue |  | 1,049,117 |  | 887,069 |  | 3,549,948 |  | 3,406,575 |
| Costs and expenses: |  |  |  |  |  |  |  |  |
| Cost of equipment sales |  | 108,347 |  | 96,201 |  | 340,745 |  | 331,942 |
| Cost of supplies |  | 22,785 |  | 20,758 |  | 82,992 |  | 81,420 |
| Cost of software |  | 26,153 |  | 26,345 |  | 101,969 |  | 105,841 |
| Cost of rentals |  | 21,214 |  | 21,089 |  | 84,270 |  | 76,040 |
| Financing interest expense |  | 12,219 |  | 13,866 |  | 50,665 |  | 55,241 |
| Cost of support services |  | 71,744 |  | 70,895 |  | 288,976 |  | 295,685 |
| Cost of business services |  | 302,162 |  | 151,152 |  | 773,052 |  | 568,509 |
| Selling, general and administrative |  | 329,570 |  | 283,882 |  | 1,237,739 |  | 1,200,327 |
| Research and development |  | 32,896 |  | 31,545 |  | 129,767 |  | 121,306 |
| Goodwill impairment |  | - |  | 171,092 |  | - |  | 171,092 |
| Restructuring charges and asset impairments, net |  | 28,929 |  | 13,793 |  | 59,431 |  | 63,296 |
| Interest expense, net |  | 31,620 |  | 26,576 |  | 113,497 |  | 88,970 |
| Other expense, net |  | 3,856 |  | - |  | 3,856 |  | 536 |
| Total costs and expenses |  | 991,495 |  | 927,194 |  | 3,266,959 |  | 3,160,205 |
| Income (loss) before income taxes |  | 57,622 |  | $(40,125)$ |  | 282,989 |  | 246,370 |
| (Benefit) provision for income taxes |  | $(32,326)$ |  | 38,204 |  | 21,649 |  | 131,819 |
| Income (loss) from continuing operations Loss from discontinued operations, net of tax |  | 89,948 |  | $\begin{array}{r} (78,329) \\ (750) \end{array}$ |  | 261,340 |  | $\begin{array}{r} 114,551 \\ (2,701) \end{array}$ |
| Net income (loss) |  | 89,948 |  | $(79,079)$ |  | 261,340 |  | 111,850 |
| Less: Preferred stock dividends attributable to noncontrolling interests |  | - |  | 5,264 |  | - |  | 19,045 |
| Net income (loss) - Pitney Bowes Inc. | \$ | 89,948 | \$ | $(84,343)$ | \$ | 261,340 | \$ | 92,805 |
| Amounts attributable to common stockholders: |  |  |  |  |  |  |  |  |
| Net income (loss) from continuing operations | \$ | 89,948 | \$ | $(83,593)$ | \$ | 261,340 | \$ | 95,506 |
| Loss from discontinued operations, net of tax |  | - |  | (750) |  | - |  | $(2,701)$ |
| Net income (loss) - Pitney Bowes Inc. | \$ | 89,948 | \$ | $(84,343)$ | \$ | 261,340 | \$ | 92,805 |
| Basic earnings (loss) per share attributable to common stockholders ${ }^{(1)}$ : |  |  |  |  |  |  |  |  |
| Continuing operations | \$ | 0.48 | \$ | (0.45) | \$ | 1.40 | \$ |  |
| Discontinued operations |  | - |  | - |  | - |  | (0.01) |
| Net income (loss) - Pitney Bowes Inc. | \$ | 0.48 | \$ | (0.45) | \$ | 1.40 | \$ | 0.49 |
| Diluted earnings (loss) per share attributable to common stockholders ${ }^{(1)}$ : |  |  |  |  |  |  |  |  |
| Continuing operations | \$ | 0.48 | \$ | (0.45) | \$ | 1.39 | \$ | 0.51 |
| Discontinued operations |  | - |  | - |  | - |  | (0.01) |
| Net income (loss) - Pitney Bowes Inc. | \$ | 0.48 | \$ | (0.45) | \$ | 1.39 | \$ | 0.49 |
| Weighted-average shares used in diluted earnings per share |  | 88,046,578 |  | 5,645,814 |  | 87,435,080 |  | 88,975,198 |

${ }^{(1)}$ The sum of the earnings per share amounts may not equal the totals due to rounding.

## Pitney Bowes Inc.

## Consolidated Balance Sheets

(Unaudited; in thousands, except share amounts)

## Assets

## Current assets:

Cash and cash equivalents
Short-term investments
Accounts receivable, ne
Short-term finance receivables, net
Inventories
Current income taxes
Other current assets and prepayments
Total current assets
Property, plant and equipment, net
Rental property and equipment, net
Long-term finance receivables, net
Goodwill
ntangible assets, net
Noncurrent income taxes
Other assets
Total assets

| $\begin{gathered} \text { December 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { December 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 1,009,021 | \$ | 764,522 |
|  | 48,988 |  | 38,448 |
|  | 524,424 |  | 455,527 |
|  | 828,003 |  | 893,950 |
|  | 89,679 |  | 92,726 |
|  | 58,439 |  | 11,373 |
|  | 77,954 |  | 68,637 |
|  | 2,636,508 |  | 2,325,183 |
|  | 379,044 |  | 314,603 |
|  | 185,741 |  | 188,054 |
|  | 652,087 |  | 673,207 |
|  | 1,952,444 |  | 1,571,335 |
|  | 272,186 |  | 165,172 |
|  | 59,909 |  | 74,806 |
|  | 540,796 |  | 524,773 |
| \$ | 6,678,715 | \$ | 5,837,133 |

## Liabilities and stockholders' equity (deficit)

Current liabilities:
Accounts payable and accrued liabilities
Current income taxes
Current portion of long-term debt
Advance billings
Total current liabilities
Deferred taxes on income
Tax uncertainties and other income tax liabilities
Long-term debt
Other noncurrent liabilities
Total liabilities

| \$ | 1,487,575 | \$ | 1,378,822 |
| :---: | :---: | :---: | :---: |
|  | 8,823 |  | 34,434 |
|  | 271,057 |  | 614,485 |
|  | 288,372 |  | 299,878 |
|  | 2,055,827 |  | 2,327,619 |
|  | 236,974 |  | 204,289 |
|  | 116,551 |  | 61,276 |
|  | 3,559,278 |  | 2,750,405 |
|  | 515,549 |  | 597,204 |
|  | 6,484,179 |  | 5,940,793 |

Stockholders' equity (deficit)
Cumulative preferred stock, \$50 par value, 4\% convertible
Cumulative preference stock, no par value, $\$ 2.12$ convertible
Common stock, \$1 par value
Additional paid-in-capital
Retained earnings
Accumulated other comprehensive loss
Treasury stock, at cost
Total Pitney Bowes Inc. stockholders' equity (deficit)
Total liabilities and stockholders' equity (deficit)

|  | 1 |  | 1 |
| :---: | :---: | :---: | :---: |
|  | 441 |  | 483 |
|  | 323,338 |  | 323,338 |
|  | 138,367 |  | 148,125 |
|  | 5,229,584 |  | 5,107,734 |
|  | $(786,198)$ |  | $(940,133)$ |
|  | $(4,710,997)$ |  | $(4,743,208)$ |
|  | 194,536 |  | $(103,660)$ |
| \$ | 6,678,715 | \$ | 5,837,133 |

Pitney Bowes Inc | Fourth Quarter \& Full Year 2017 Earnings

## Pitney Bowes Inc.

## Business Segments - Revenue and EBIT

(Unaudited; in thousands)

## Revenue

North America Mailing
International Mailing Business Solutions
Small \& Medium But

Small \& Medium Business Solutions
Production Mail
Presort Services
Enterprise Business Solutions
Software Solutions
Global Ecommerce
Digital Commerce Solutions

## Total revenue

EBIT
North America Mailing
International Mailing
Small \& Medium Business Solutions

## Small \& Medium Business Solutions

Production Mail
Presort Services
Enterprise Business Solutions
Software Solutions
Global Ecommerce
Digital Commerce Solutions
Segment EBIT ${ }^{(2)}$

| Three months ended December 31, |
| :--- |
| $2017 \quad 2016^{(1)} \quad$ \% Change |


| Twelve months ended December 31, |
| :--- |
| $2017 \quad 2016^{(1)} \quad \%$ Change |


|  | 339,921 | \$ | 362,638 | (6\%) |
| :---: | :---: | :---: | :---: | :---: |
|  | 101,520 |  | 102,345 | (1\%) |
| \$ | 441,441 |  | 464,983 | (5\%) |
|  | 128,282 |  | 115,054 | 11\% |
|  | 127,698 |  | 118,368 | 8\% |
|  | 255,980 |  | 233,422 | 10\% |
|  | 88,293 |  | 90,817 | (3\%) |
|  | 263,403 |  | 97,847 | >100\% |
|  | 351,696 |  | 188,664 | 86\% |
| \$ | 1,049,117 | \$ | 887,069 | 18\% |


| \$ 1,356,561 | \$ 1,427,094 |  |
| :---: | :---: | :---: |
| 383,670 | 411,642 | (7\%) |
| 1,740,231 | 1,838,736 | (5\%) |
| 407,194 | 404,703 | 1\% |
| 497,901 | 475,582 | 5\% |
| 905,095 | 880,285 | 3\% |
| 352,380 | 348,234 | 1\% |
| 552,242 | 339,320 | 63\% |
| 904,622 | 687,554 | 32\% |
| \$ 3,549,948 | \$ 3,406,575 | 4\% |


| \$ | 128,147 | \$ | 143,282 | (11\%) |
| :---: | :---: | :---: | :---: | :---: |
|  | 12,197 |  | 11,964 | 2\% |
|  | 140,344 |  | 155,246 | (10\%) |
|  | 18,998 |  | 18,627 | 2\% |
|  | 28,045 |  | 25,953 | 8\% |
|  | 47,043 |  | 44,580 | 6\% |
|  | 10,419 |  | 12,251 | (15\%) |
|  | (5) |  | 5,651 | (100\%) |
|  | 10,414 |  | 17,902 | (42\%) |
| \$ | 197,801 | \$ | 217,728 | (9\%) |


| \$ | 497,809 | \$ | 592,978 | (16\%) |
| :---: | :---: | :---: | :---: | :---: |
|  | 48,164 |  | 44,806 | 7\% |
|  | 545,973 |  | 637,784 | (14\%) |
|  | 50,513 |  | 54,061 | (7\%) |
|  | 97,506 |  | 95,258 | 2\% |
|  | 148,019 |  | 149,319 | (1\%) |
|  | 41,635 |  | 30,159 | 38\% |
|  | $(17,899)$ |  | 3,043 | $>(100 \%)$ |
|  | 23,736 |  | 33,202 | (29\%) |
| \$ | 717,728 | \$ | 820,305 | (13\%) |

Reconciliation of segment EBIT to net income (loss)

| Segment EBIT | \$ | 197,801 | \$ | 217,728 |
| :---: | :---: | :---: | :---: | :---: |
| Corporate expenses |  | $(60,073)$ |  | $(30,679)$ |
| Adjusted EBIT |  | 137,728 |  | 187,049 |
| Interest, net ${ }^{(3)}$ |  | $(43,839)$ |  | $(40,442)$ |
| Goodwill impairment |  |  |  | $(171,092)$ |
| Restructuring charges and asset impairments, net |  | $(28,929)$ |  | $(13,793)$ |
| Loss on extinguishment of debt |  | $(3,856)$ |  | - |
| Impact of divestiture transactions |  | - |  | $(1,847)$ |
| Transaction costs |  | $(3,482)$ |  | - |
| Gain on sale of technology |  | - |  | - |
| Income (loss) before income taxes |  | 57,622 |  | $(40,125)$ |
| Benefit (provision) for income taxes |  | 32,326 |  | $(38,204)$ |
| Income (loss) from continuing operations |  | 89,948 |  | $(78,329)$ |
| Loss from discontinued operations, net of tax |  | - |  | (750) |
| Net income (loss) | \$ | 89,948 | \$ | $(79,079)$ |


| \$ | $\begin{array}{r} 717,728 \\ (204,211) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 820,305 \\ (189,215) \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | 513,517 |  | 631,090 |
|  | $(164,162)$ |  | $(144,211)$ |
|  |  |  | $(171,092)$ |
|  | $(59,431)$ |  | $(63,296)$ |
|  | $(3,856)$ |  | - |
|  | - |  | $(6,121)$ |
|  | $(9,164)$ |  |  |
|  | 6,085 |  |  |
|  | 282,989 |  | 246,370 |
|  | $(21,649)$ |  | $(131,819)$ |
|  | 261,340 |  | 114,551 |
|  | - |  | $(2,701)$ |
| \$ | 261,340 | \$ | 111,850 |

${ }^{(1)}$ Prior period amounts have been recast to conform to the current year presentation.
${ }^{(2)}$ Segment EBIT excludes interest, taxes, general corporate expenses, restructuring charges, and other items that are not allocated to a particular business segment.
${ }^{3}$ ) Includes financing interest expense and interest expense, net.

# Pitney Bowes Inc. 

Reconciliation of Reported Consolidated Results to Adjusted Results
(Unaudited; in thousands, except per share amounts)

|  | Three months ended December 31, |  |  |  | YY Chg. |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2017 |  | 2016 |  |  |
| Reconciliation of reported revenue to revenue excluding currency |  |  |  |  |  |
| Revenue, as reported | \$ | 1,049,117 | \$ | 887,069 |  |
| (Favorable) unfavorable impact on revenue due to currency |  | $(14,469)$ |  |  |  |
| Revenue, excluding currency | \$ | 1,034,648 | \$ | 887,069 | 17\% |


$\frac{\text { Twelve months ended December 31, }}{2017} \quad$| YY Chg. |
| :--- |


| \$ | 3,549,948 | \$ | 3,406,575 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | ,222 |  |  |  |
| \$ | 3,551,170 | \$ |  |  |

Reconciliation of reported net income (loss) to adjusted earnings
Net income (loss)

| \$ | 89,948 | \$ | (79,079) |
| :---: | :---: | :---: | :---: |
|  | - |  | 750 |
|  | 19,599 |  | 9,945 |
|  |  |  | 169,024 |
|  | - |  | - |
|  | - |  | 1,194 |
|  | 2,178 |  | - |
|  | 2,375 |  | - |
|  | $(38,774)$ |  | - |
|  | - |  | $(2,047)$ |
|  | 75,326 |  | 99,787 |
|  | 18,563 |  | 46,820 |
|  | 93,889 |  | 146,607 |
|  | 43,839 |  | 40,442 |
|  | 137,728 |  | 187,049 |
|  | 50,347 |  | 38,261 |
| \$ | 188,075 | \$ | 225,310 |


| \$ | 261,340 | \$ | 111,850 |
| :---: | :---: | :---: | :---: |
|  | - |  | 2,701 |
|  | 39,671 |  | 42,343 |
|  | - |  | 169,024 |
|  | $(5,605)$ |  |  |
|  | - |  | 4,099 |
|  | 5,762 |  |  |
|  | 2,375 |  |  |
|  | $(38,774)$ |  |  |
|  | - |  | 2,800 |
|  | 264,769 |  | 332,817 |
|  | 84,586 |  | 154,062 |
|  | 349,355 |  | 486,879 |
|  | 164,162 |  | 144,211 |
|  | 513,517 |  | 631,090 |
|  | 182,336 |  | 178,486 |
| \$ | 695,853 | \$ | 809,576 |

## Reconciliation of reported diluted earnings per share to adjusted

diluted earnings (loss) per share
Diluted earnings (loss) per share

| $\$$ | 0.48 | $\$$ | $(0.45)$ |
| :--- | ---: | :--- | ---: |
|  | - |  | 0.00 |
|  | 0.10 |  | 0.05 |
|  | - | 0.90 |  |
|  | - | - |  |
|  | 0.01 |  | 0.01 |
|  | 0.01 |  | - |
|  | $(0.21)$ |  | - |
|  | - |  | 0.01 |
|  | 0.40 | $\$$ | 0.53 |


| \$ | 1.39 | \$ | 0.49 |
| :---: | :---: | :---: | :---: |
|  | - |  | 0.01 |
|  | 0.21 |  | 0.22 |
|  | - |  | 0.89 |
|  | (0.03) |  | - |
|  | - |  | 0.02 |
|  | 0.03 |  |  |
|  | 0.01 |  |  |
|  | (0.21) |  |  |
|  | - |  | 0.03 |
| \$ | 1.41 | \$ | 1.68 |

Restructuring charges and asset impairments, net
0.53


Note: The sum of the earnings per share amounts may not equal the totals due to rounding.

\section*{| Reconciliation of reported net cash from operating activities to free |
| :--- |
| cash flow | <br> Net cash provided by operating activities ${ }^{(1)}$}

Capital expenditures
Pension contribution
Reserve account deposits

| \$ | 165,236 | \$ | 199,763 |
| :---: | :---: | :---: | :---: |
|  | $(51,428)$ |  | $(45,299)$ |
|  | 10,828 |  | 13,769 |
|  | - |  | - |
|  | 13,462 |  | $(3,996)$ |
|  | 7,396 |  | - |
| \$ | 145,494 | \$ | 164,237 |


| $\$$ | 495,813 | $\$$ | 496,122 |
| :---: | ---: | :--- | ---: |
| $(170,990)$ |  | $(160,831)$ |  |
|  | 40,804 |  | 64,930 |
|  | - | 36,731 |  |
|  | 10,954 |  | $(2,183)$ |
|  | 7,396 |  | 335 |
|  | 383,977 | $\$$ | 435,104 |
|  |  |  |  |

${ }^{(1)}$ Net cash provided by operating activities for the three and twelve months ended December 31, 2016 has been revised for a new accounting standard adopted January 1, 2017.


[^0]:    - Revenue declined driven by lower license and service revenues; partially offset by growth in SaaS and data revenues. Decline in license revenue was primarily in Location Intelligence and Customer Information Management; partially offset by growth in Customer Engagement Solutions.
    - Indirect channel continued to show growth.
    - EBIT margin decreased from prior year largely driven by the lower revenue.

